

2012

2012 LEON COUNTY ANNUAL REPORT



PEOPLE FOCUSED. PERFORMANCE DRIVEN.



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LEON COUNTY STATISTICS

Population: **276,278**

34% unincorporated

66% within city limits

Area (Square Miles): **702**

Established: **1824**

Charter Date: **2002**

County Seat: **Tallahassee**

Median Household Income: **\$42,393**

Districting: **5 Single Districts / 2 At-Large**

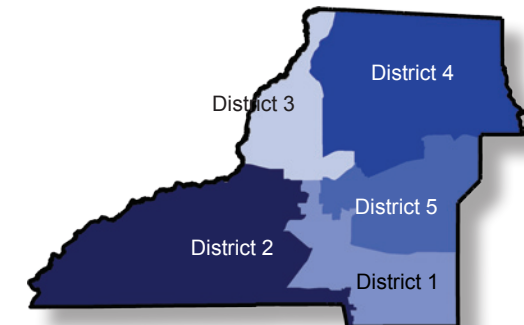
Median Age: **29.6**

(Source: Florida Statistical Abstract 2011)

ABOUT LEON COUNTY

Leon County was named after the Spanish explorer, Juan Ponce de Leon. He was the first European to explore Florida in 1513 in search of the “Fountain of Youth” and named the state after the Spanish word for “flowery.”

Leon County is home to Florida’s capital, Tallahassee, which was established in 1824. Legislative and executive offices, the State House, and Senate chambers are located here. As a political subdivision of the state, the County is guided by an elected, seven-member Board of County Commissioners.



Five members of the Board are elected to serve specific commission districts and two members are elected at-large. Leon County is a Council-Manager form of government, and the County Administrator is appointed by the Board to oversee all functions, directives and policies. Florida Statutes, Chapter 125, establishes the powers and duties of the County Commission and the County Administrator. As of November 12, 2002, Leon County is governed by a Home Rule Charter.



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LEON COUNTY BOARD OF COUNTY COMMISSIONERS



(From Left to Right) District 3 Commissioner John E. Dailey, District 5 Commissioner Kristin Dozier, At-Large Commissioner Nick Maddox (Vice Chairman), At-Large Commissioner Akin Akinyemi (Chairman), District 4 Commissioner Bryan Desloge, District 2 Commissioner Jane G. Sauls, District 1 Commissioner Bill Proctor.

VISION

Leon County is a welcoming, diverse, healthy, and vibrant community, recognized as a great place to live, work and raise a family. Residents and visitors alike enjoy the stunning beauty of the unspoiled natural environment and a rich array of educational, recreational, cultural and social offerings for people of all ages. Leon County government is a responsible steward of the community's precious resources, a catalyst for engaging citizens, community and regional partners, and a provider of efficient services, which balance economic, environmental, and quality of life goals.



LEON COUNTY ADMINISTRATOR

PEOPLE FOCUSED. PERFORMANCE DRIVEN.



Vincent S. Long

County Administrator

(850) 606-5300

LongV@leoncountyfl.gov

The County Administrator is responsible for both ensuring the Board's legislative and policy directions are carried out and, as Chief Executive Officer, for ensuring the efficient and effective day-to-day operations of County government. Vince Long has worked for Leon County since 1995. He holds a Master of Public Administration from the Askew School of Public Administration and Policy at Florida State University and is a graduate of the Harvard University, JFK School of Government Institute for Senior Executives in State and Local Government. He is also a Credentialed Manager by the International City/County Managers Association (ICMA).

A member of the Council of Advisors for Leadership Florida and the Board of Directors of the United Way of the Big Bend, Vince taught for many years in the Askew School and served on the faculty of the Florida Association of Counties' County Commissioner Certification Program.

MESSAGE FROM THE COUNTY ADMINISTRATOR

2012 was a year of change for Leon County government and a time of continued economic challenge for our organization and the people we serve.

When I first addressed the Board of County Commissioners last year as the newly-appointed County Administrator, I spoke of the hard economic and political realities we face, and the profound challenge we will continue to confront as stewards of this time in our community. With many of these issues out of our control, in 2012 Leon County did what great organizations do in times like these; we focused on what we do control and used this time of great challenge as an opportunity to prove our value, convey greater relevance and strengthen our partnerships.

This was a year when Leon County created a new model for the new normal. We introduced a new people focused, performance driven culture which is reflected in everything we do. The Board charted a course for the future with the creation of a new vision statement which guided a new countywide strategic planning process. This process, along with a reorganized organizational structure, aligns the optimized resources of the organization with the strategic priorities of the Board.

Through these efforts and amidst unprecedented challenges, 2012 was a year that Leon County government initiated or completed high priority projects which will serve our citizens and shape our community for generations to come. The projects completed include the



Public Safety Complex Rendering



Operation Thank You



Lake Jackson Branch Library, which reused a vacant big box space and will anchor a catalytic sense of place initiative for this area. The construction of the Public Safety Complex began this year, demonstrating not only Leon County's commitment to our community's emergency response and readiness, but to leveraging and strengthening our partnerships when they matter most to our community.



Lake Jackson Branch Library Ribbon Cutting

When they write the history of Leon County, 2012 will be a year when strong partnerships and public investment on projects like Mahan Drive, Cascade Park and Gaines Street paved the way for significant private investment to follow. These projects and others inspired confidence that we could effectively engage citizens and efficiently execute projects, so that our citizens on the Sales Tax Committee, convened in 2012, could imagine the possibilities for the future of our community.

It will also be known as a time when Leon County began to engage citizens as stakeholders in their County government like never before. We launched a new website with features like *Your Checkbook*, which conveys our belief that our citizens have the right to a fully transparent, accountable and accessible county government. In addition, the *Citizens Connect* feature brought online customer service to a new level. We took this powerful feature mobile with the creation of a new app which makes County government more convenient and more responsive. This year we also launched Leon County's Citizen Engagement Series. Based on our belief that we make better decisions and build a stronger community when we create meaningful opportunities for engagement with our citizens, this series provided unique and immersive ways for citizens and their County government to engage with, and learn from, each other in building a better community together.



Eastside Branch Library



Cascade Park Rendering

Continued on next page...

...Continued, Message from the County Administrator



Citizen Engagement Series: Library Services

And it will be remembered as a time we stopped as a community to honor and thank our military and veterans, and helped better prepare those returning home for civilian life. The County hosted the Operation Thank You downtown block party in partnership with VET Inc., launched the “30 Days of Thank Yous” campaign, and opened the Leon County Veterans Resource Center to provide access to many resources under one roof.

Through the new vision provided by the Board of County Commissioners and the renewed commitment of the men and women of Leon County government, I am proud to report that even in the most difficult times, Leon County has proven in 2012 to be a government that our citizens can believe in, others can benchmark against, and as demonstrated through the pages of this County Administrator’s Annual Report to the Board, a government that is people focused and performance driven.

In Public Service,

Vincent S. Long

OUR VALUE PROPOSITION

What You Get as a Taxpayer and a Stakeholder in our Community

Leon County government leverages partnerships, embraces efficiency and innovation, and demands performance to the benefit of our taxpayers. We actively engage our citizens, not only as taxpayers, but as stakeholders and co-creators of our community – providing meaningful opportunities to capitalize on their talents in making important decisions and shaping our community for future generations.

HOW LEON COUNTY LEADS

Leon LEADS has been instituted throughout Leon County government over the course of the year. This approach has resulted in the alignment of the Leon County Board of County Commissioners’ Vision for the Leon County community, with Strategic Priorities that advance the County toward that Vision and the County’s optimized resources. As reflected in the graphic on the next page, Leon LEADS is a continuous process by which Leon County government looks inward to strengthen what works and abandon what does not; looks outward to receive feedback from citizens and leverage partnerships; and to adjust as conditions change.

LEON LEADS

The first step, of what is now an ongoing process, was taken in December 2011 when the Board identified its Vision Statement, four Strategic Priorities that support and advance that Vision, and organizational Values which form the basis for Leon County government’s people focused, performance driven culture. The County’s Strategic Priorities are: Economy, Environment, Quality of Life and Governance.

Strategic planning teams throughout the County then conducted a total of 27 LEADS Review meetings in January and February 2012, which involved all County offices, a broad array of County employees, and more than 140 citizens. Each LEADS Review meeting was a facilitated process, during which participants conducted a SWOT Analysis, identifying Strengths,

Weaknesses, Opportunities and Threats, and responded to targeted, open-ended questions to identify opportunities for improvement. Each team then prepared a report, identifying workplace improvements and Strategic Initiatives, each of which supports and advances one or more of the Board’s four Strategic Priorities. The Strategic Initiatives and their alignments with the Board’s Strategic Priorities were identified in Leon County’s FY 2012 & FY 2013 Strategic Plan, adopted by the Board on February 28, 2012.

Staff then drafted their work areas’ Strategic Plans, which identifies the work area’s Mission; Strategic Initiatives for which it has lead responsibility; timelines for accomplishing those initiatives; and planned workplace improvements. The work areas’ Strategic Plans, which set the broad course of action for the same two-year period as the Board’s Strategic Plan, were approved by the Board on May 22, 2012. Additionally, work areas developed Business Plans, connecting Strategic Initiatives with the budget and performance metrics, which will be reported upon to the Board and the public. Further, the County’s Core Practices, which put our Core Values into action, have been translated in County employees’ performance evaluations. Semi-annually the Board reviews the progress that has been made, and annually may update its Strategic Priorities.

Listens for changing needs
Engages citizens and employees
Aligns key strategic processes
Delivers results & relevance
Strives for continuous improvement

The following identifies many of the Strategic Initiatives that were completed during the year, or which are in progress. Each of these initiatives benefits one or more of Leon County's Strategic Priorities (the Economy, Environment, Quality of Life and Governance).



- Expanded the Lake Jackson Branch Library and in the process of constructing a new community center at the renovated Huntington Oaks, as part of a sense of place initiative
- Developed Leon County Veterans Resource Center
- Held "Operation Thank You!" celebration to honor the service of local armed forces members and veterans
- Waived Emergency Medical Services (EMS) fees for uninsured or underinsured veterans
- Constructing the Cascade Park amphitheatre and instituted an events planning process
- Constructing ball fields at Miccosukee Park
- Acquired land for the future development of a North East Park
- Developing parks and greenways consistent with management plans
- Developing a management plan for the J.R. Alford Greenway, the Apalachee Regional Park, and the Miccosukee Greenway
- Constructing the Public Safety Complex
- Added a design studio and forming a visioning team to partner with the construction and development community
- Identifying local regulations that may be modified to enhance business development
- Suspended fees for environmental permit extensions
- Developed countywide minimum environmental standards
- Developed minimum natural area and habitat management plan guidelines
- Exempted vested single family lots from having to provide closed basin volume control standards onsite
- Developed a unified special event permit
- Developed a process for the public to electronically file legal documents related to development review and permitting

- Providing support to the citizens' led Leon County Sales Tax Committee, which is evaluating the extension of the current one-cent local option sales tax, the funding source for Blueprint 2000
- Implementing Leon County's 2012 Job Creation Action Plan
- Renovated the Leon County Cooperative Extension building to draw net-zero energy
- Supported community gardens throughout the County and on County-owned property
- Completed a waste composition study, identified alternative waste disposal options, and explored renewable energy opportunities for the Solid Waste Facility, to assist Leon County reach a 75% recycling goal
- Developing an energy reduction master plan
- Developing green fleet initiatives
- Held a Virtual Town Hall meeting

- Offered the Citizen Engagement Series with five sessions held this year: Our Government, Our Community; Balancing Budgets and Exercising Fiscal Stewardship: Making Hard Choices in Challenging Times; Emergency Medical Services: Preserving Life, Improving Health, Promoting Safety; LeRoy Collins Leon County Public Library System: Inspiring a Love of Reading and a Life of Learning; and Solid Waste Management: Beyond the Curb, Where Does It All Go?
- Revised Leon County's employee orientation and employee evaluation processes to instill Leon County's Core Practices
- Instituted a value-based health insurance benefit design for employees
- Instituted job search assistance for Probation and Supervised Pretrial Release clients
- Conducted 27 LEADS Review meetings
- Pursuing central sewer for Woodville



OUR CORE PRACTICES

Delivering the "Wow" factor in Customer Service. Employees deliver exemplary service with pride, passion and determination; anticipating and solving problems in "real time" and exceeding customer expectations. Customers know that they are the reason we are here.

Connecting with Citizens. Employees go beyond customer service to community relevance, engaging citizens as stakeholders in the community's success. Citizens know that they are part of the bigger cause.

Demonstrating Highest Standards of Public Service. Employees adhere to the highest standards of ethical behavior, avoid circumstances that create even an appearance of impropriety and carry out the public's business in a manner which upholds the public trust. Citizens know that we are on their side.

Accepting Accountability. Employees are individually and collectively accountable for their performance, adapt to changing conditions and relentlessly pursue excellence beyond the current standard, while maintaining our core values. Exhibiting Respect. Employees exercise respect for citizens, community partners and each other.

Employing Team Approach. Employees work together to produce bigger and better ideas to seize the opportunities and to address the problems which face our community.

Exercising Responsible Stewardship of the Community's Resources. Employees engage in the continuous effort to create and sustain a place which attracts talent, fosters economic opportunity and offers an unmatched quality of life, demonstrating performance, value and results for our citizenry.

Living our "People Focused, Performance Driven" Culture. Employees have a structure in place to live all of this as our organizational culture and are empowered to help the people they serve.

PUBLIC WORKS, OPERATIONS

"I would like to say thank you for the prompt response to an issue my husband and I had with our property. We have a drainage ditch that keeps eroding in our front yard. I sent in a request a couple of weeks ago through the website to ask for someone to come and rebuild it. I am happy to say that someone from the county has already been there and fixed it!" - Paul and Jan

ANIMAL CONTROL

"I would like to recognize [the animal control officer] for the outstanding way she handled all aspects of the case..." - John and Pam

PLANNING

"I wanted to take a moment to thank you for the service provided to me and my family... I don't know what else we can ask for as constituents." - Chapin

PUBLIC WORKS, OPERATIONS

"From my experience with your office, the mission of serving county residents appears to be embraced by all within your organization." - Jerry

VOLUNTEER SERVICES

"They provided exemplary help and guidance to me when I was working on a presentation that I was asked to give in Broward County." - Sharon

PUBLIC WORKS, STORMWATER

"WOW. We really appreciate the great service we received." - Bill

HUMAN RESOURCES

"...could not have been any more helpful or kind in assisting me with the application process." - Phil

PUBLIC WORKS, OPERATIONS

"We would like to thank you...for providing assistance with the flooding problem we had. Everyone went out of their way to see that this problem was taken care of and we deeply appreciate it." - Katherine & Raymond

PLANNING

"Please allow me to reiterate how well served I feel by the human beings at the County..." - Chapin

PARKS & RECREATION

"My family hikes, bikes and runs along the trail system. After returning home from an energizing hike with my slightly hyper-active dog this morning, I thought it would be timely to say "thank you" to the county for this amazing resource. Please know that it is appreciated by numerous residents and visitors alike." - Georgia (a Leon County resident and admirer of Miccosukee Greenway)

VETERAN SERVICES

"Without this service and the dedicated and determined approach...I do not feel that I would have been successful in dealing with the National Office of Veteran Affairs to acquire the benefits my mother qualified for and needed in such a timely manner." - Ronnie

ANIMAL CONTROL

"[The animal control officer] was lovely to work with during our night ops, thanks to her positive attitude and great sense of humor. Though it was our first meeting, she was very easy to get along with and made a point of telling my intake team that they were doing a great job every time she dropped off cats. During the long, slow nights of trapping, her personality was very much a bright spot." - Lisa (a consultant with the ASPCA)

A CORE PRACTICE OF LEON COUNTY GOVERNMENT



MANAGEMENT INFORMATION SYSTEMS

“It’s great to know that all of you working for Leon County consider outside input an important thing, even if it’s just from one citizen. Thanks for fixing these small problems quickly and thanks for allowing me to help.”

– Joel

(a user of Leon County’s Website)

SOLID WASTE

“I have been impressed with the efficiency of the gentleman at the scale house and the skill of the operator of the front-end loader. I really appreciate the great service I received and want to share that with you.”

– Charlie

COUNTY ADMINISTRATION

“Thank you for your prompt response and attention to my request. You represent how government should interact with its citizenry.”

– Nathaniel

SOLID WASTE

“Please relay to [your employee] my gratitude, and to all of your office for being so thorough, while showing courtesy throughout the process.”

– Michael

PROBATION

“I wanted to say thank you for your help during my probation. I appreciate your good advice and guidance. I appreciate your professionalism. I never got the impression that I was not receiving your respect. I never felt I was being singled out and treated less than fairly. Faced with your caseload and the challenges I’m sure you face with some of your clients, that is quite an achievement.”

– Rob

PUBLIC WORKS, ENGINEERING SERVICES

“They patiently listened to our concerns and painstakingly answered each question asked, providing documentation and charts where needed. They not only met our expectations, but exceeded them! The work was done in a timely manner (ahead of schedule I believe) and the finished job left things looking better than when the work began!”

– John

PUBLIC WORKS AND DEVELOPMENT SUPPORT & ENVIRONMENTAL MANAGEMENT

“We are lucky in Tallahassee to have such dedicated and courteous public servants.”

– Paula

ANIMAL CONTROL

“...he did a wonderful job talking with the public about dog care. He even collected up a loose dog someone reported roaming on the site and held onto it the entire time.”
...He represented LCAC (Leon County Animal Control) magnificently and was a huge help to all who were so concerned about getting the big dog back home.”

– Jan

ANIMAL CONTROL

“Thank you for your quick response to my concern. It is refreshing to know that there are people like yourself working for us.”

– Karol

HOUSING SERVICES

“Thank you so much for all of your hard work and assistance in getting me in my new home. I love it so much and couldn’t be happier.”

– Courtney

WE BELIEVE IN

Demonstrating to our citizens that we are on their side, letting them know that they are the reason we exist and what they are getting for their tax dollars;

Producing bigger and better ideas to address the real issues facing our community;

Actively promoting transparency, accessibility, and openness in everything we do;

Engaging citizens in important decisions facing the community;

Tirelessly enhancing our community’s livability, sustainability and economic competitiveness; and providing employees a structure which reinforces this as our organizational culture and employs and empowers them to help people.

WHAT WE VALUE

- Service
- Relevance
- Integrity
- Accountability
- Respect
- Collaboration
- Stewardship
- Performance
- Transparency
- Vision



STRATEGIC PLAN - FY 2012 & FY 2013

Strategic Priority - Economy

To be an effective leader and a reliable partner in our continuous efforts to make Leon County a place which attracts talent, to grow and diversify our local economy, and to realize our full economic competitiveness in a global economy. (EC)

- ▶ Integrate infrastructure, transportation, redevelopment opportunities and community planning to create the sense of place which attracts talent. (EC1)
- ▶ Support business expansion and job creation, including: the implementation of the Leon County 2012 Job Creation Action Plan, to include evaluating the small business credit program. (EC2)
- ▶ Strengthen our partnerships with our institutions of higher learning to encourage entrepreneurship and increase technology transfer and commercialization opportunities, including: the Leon County Research and Development Authority and Innovation Park. (EC3)
- ▶ Grow our tourism economy, its economic impact and the jobs it supports, including: being a regional hub for sports and cultural activities. (EC4)
- ▶ Focus resources to assist local veterans, especially those returning from tours of duty, in employment and job training opportunities through the efforts of County government and local partners. (EC5)
- ▶ Ensure the provision of the most basic services to our citizens most in need so that we have a “ready workforce.” (EC6)

Strategic Initiatives - Economy

- Evaluate sales tax extension and associated community infrastructure needs through staff support of the Leon County Sales Tax Committee (EC1, G3, G5)
- Implement strategies that encourage highest quality sustainable development, business expansion and redevelopment opportunities, including:
 - Identify revisions to future land uses which expand opportunities to promote and support economic activity;
 - Consider policy to encourage redevelopment of vacant commercial properties; and

- Consider policy to continue suspension of fees for environmental permit extensions (EC2)
- Implement strategies that support business expansion and job creation, including:
 - Evaluate start-up of small business lending guarantee program;
 - Identify local regulations that may be modified to enhance business development; and
 - Implement Leon County 2012 Job Creation Action Plan (EC2)
- Implement strategies to support Innovation Park and promote commercialization and technology transfer, including being a catalyst for a stakeholder’s forum (EC2, EC3)
- Implement strategies that promote the region as a year round destination, including:
 - Evaluate competitive sports complex with the engagement of partners such as KCCI;
 - Support VIVA FLORIDA 500;
 - Develop Capital Cuisine Restaurant Week; and
 - Support Choose Tallahassee initiative (EC4, Q1, Q4)

- Implement strategies that assist local veterans, including:
 - Hold “Operation Thank You!” celebration for veterans and service members;
 - Develop job search kiosk for veterans;
 - Consider policy to allocate a portion of Direct Emergency Assistance funds to veterans; and
 - Consider policy to waive EMS fees for uninsured or underinsured veterans (EC5, EC6, Q3)
- Implement strategies to promote work readiness and employment, including: provide job search assistance for County Probation and Supervised Pretrial Release clients through private sector partners (EC6, Q2)



Veterans Resource Center

Strategic Priority - Environment

To be a responsible steward of our precious natural resources in our continuous efforts to make Leon County a place which values our environment and natural beauty as a vital component of our community's health, economic strength and social offerings. (EN)

- ▶ Protect our water supply, conserve environmentally sensitive lands, and safeguard the health of our natural ecosystems, including: adoption of minimum Countywide environmental standards. (EN1)
- ▶ Promote orderly growth which protects our environment, preserves our charm, maximizes public investment, and stimulates better and more sustainable economic returns. (EN2)
- ▶ Educate citizens and partner with community organizations to promote sustainable practices. (EN3)
- ▶ Reduce our carbon footprint, realize energy efficiencies, and be a catalyst for renewable energy, including: solar. (EN4)

Strategic Initiatives - Environment

- Implement strategies that protect the environment and promote orderly growth, including:
 - Develop Countywide Minimum Environmental Standards;

- Develop minimum natural area and habitat management plan guidelines;
- Integrate low impact development practices into the development review process; and
- Consider mobility fee to replace the concurrency management system (EN1, EN2)
- Implement strategies to protect natural beauty and the environment, including: update 100-year floodplain data in GIS based on site-specific analysis received during the development review process (EN1, EN2)
- Develop examples of acceptable standard solutions to expedite environmental permitting for additions to existing single-family homes (EN1, EN2, G2)
- Implement strategies which plan for environmentally sound growth in the Woodville Rural Community, including:
 - Bring central sewer to Woodville consistent with the Water and Sewer Master Plan, including consideration for funding through Sales Tax Extension; and
 - Promote concentrated commercial development in Woodville (EN1, EN2, Q5)
- Continue to work with regional partners to develop strategies to further reduce nitrogen load to Wakulla Springs, including: conduct workshop regarding Onsite Sewage Treatment and Disposal and Management Options report (EN1, EC4)



Lake Henrietta Park – Stormwater Pond



STRATEGIC PLAN - FY 2012 & FY 2013

...Continued, Strategic Initiatives - Environment

- Implement strategies to promote renewable energy and sustainable practices, including:
 - Complete construction of Leon County Cooperative Extension net-zero energy building;
 - Pursue opportunities to fully implement a commercial and residential PACE program;
 - Consider policy for supporting new and existing community gardens on County property and throughout the County;
 - Evaluate and construct glass aggregate concrete sidewalk;
 - Develop energy reduction master plan; and
 - Further develop clean - green fleet initiatives (EN2, EN3, EN4, Q5, EC6, G5)
- Develop and implement strategies for 75% recycling goal by 2020, including:
 - Evaluate Waste Composition Study;
 - Identify alternative disposal options; and
 - Explore bio-gas generation and other renewable energy opportunities at Solid Waste Management Facility (EN4)



Leon County Cooperative Extension Net-Zero Facility

Strategic Priority - Quality of Life

To be a provider of essential services in our continuous efforts to make Leon County a place where people are healthy, safe, and connected to their community. (Q)

- ▶ Maintain and enhance our educational and recreational offerings associated with our library, parks and greenway system for our families, visitors and residents. (Q1)
- ▶ Provide essential public safety infrastructure and services which ensure the safety of the entire community. (Q2)
- ▶ Maintain and further develop programs and partnerships necessary to support a healthy community, including: access to health care and community-based human services. (Q3)
- ▶ Enhance and support amenities that provide social offerings for residents and visitors of all ages, including: completing the enhancements to and the programming of the Cascade Park amphitheatre. (Q4)
- ▶ Create senses of place in our rural areas through programs, planning and infrastructure, phasing in appropriate areas to encourage connectedness. (Q5)
- ▶ Support the preservation of strong neighborhoods through appropriate community planning, land use regulations, and high quality provision of services. (Q6)
- ▶ Further create connectedness and livability through supporting human scale infrastructure and development, including: enhancing our multimodal districts. (Q7)

Strategic Initiatives - Quality of Life

- Implement strategies through the library system which enhance education and address the general public's information needs, including: complete construction of the expanded Lake Jackson Branch Library and new community center, and relocate services into the expanded facility (Q1, EC1, EC6)
- Implement strategies which advance parks, greenways, recreational offerings, including:
 - Explore extension of parks and greenways to incorporate 200 acres of Upper Lake Lafayette;
 - Update Greenways Master Plan;
 - Develop Miccosukee Greenway Management Plan; and
 - Develop Alford Greenway Management Plan (Q1, EC1, EC4)
- Expand recreational amenities, including:

- Complete construction of Miccosukee ball fields;
- Continue to plan acquisition and development of a North East Park;
- Develop Apalachee Facility master plan; and
- Continue to develop parks and greenways consistent with management plans including Okeeheepkee Prairie Park, Fred George Park and St. Marks Headwater Greenway (Q1, Q5, EC1, EC4)
- Redevelop Huntington Oaks Plaza, which will house the expanded Lake Jackson Branch Library and new community center, through a sense of place initiative (Q1, EC1)
- Complete construction of Public Safety Complex (Q2, EC2)
- Consolidate dispatch functions (Q2)
- Implement strategies to improve medical outcomes and survival rates, and to prevent injuries, including: pursue funding for community paramedic telemedicine (Q1, Q2)
- Implement strategies to maintain and develop programs and partnerships to ensure community safety and health, including: participate in American Society for the Prevention of Cruelty to Animals (ASPCA) Partnership, and in ASPCA ID ME Grant (Q2, Q3)
- Implement strategies that support amenities which provide social offerings, including:
 - Consider constructing Cascade Park amphitheatre, in partnership with KCCI;
 - Consider programming Cascade Park amphitheatre;
 - Develop unified special event permit process; and
 - Evaluate opportunities to maximize utilization of Tourism Development taxes and to enhance effectiveness of County support of cultural activities, including management review of COCA (Q4, EC1, EC4, G5)



Leon County Apalachee Regional Park Trail

- Implement strategies to promote homeownership and safe housing, including: consider property registration for abandoned real property (Q6)
- Implement strategies that preserve neighborhoods and create connectedness and livability, including:
 - Implement design studio;
 - Implement visioning team;
 - Develop performance level design standards for Activity Centers;
 - Revise Historic Preservation District Designation Ordinance;
 - Develop design standards requiring interconnectivity for pedestrians and non-vehicular access;
 - Develop bike route system; and
 - Establish Bicycle & Pedestrian Advisory Committee (Q6, Q7)



STRATEGIC PLAN - FY 2012 & FY 2013

...Continued, Strategic Initiatives - Quality of Life

- Maintain a high quality of offerings through the library system, including public access to books, media, digital resources, computers, Internet, reference resources, targeted programming, mobile library, and literacy training (Q1, EC1, EC6)
- Fund Sheriff's operations, consisting of law enforcement, corrections, emergency management, and enhanced 9-1-1 (Q2)
- Implement alternatives to incarceration (Q2)
- Initiate County resources as part of emergency response activation (Q2)
- Provide, support and deploy the geographic information system, integrated Justice Information System, Jail Management system, case management and work release management information systems for Probation, Supervised Pretrial Release and the Sheriff's Office, and the pawnshop network system (Q2)
- Provide for information systems disaster recovery and business continuity (Q2, G5)
- Provide Emergency Medical Services (Q2, Q3)
- Support programs which advocate for AED's in public spaces (Q2, Q3)
- Provide community risk reduction programs (such as AED/CPR training) (Q2, Q3)
- Support Community Human Services Partnerships (CHSP) (Q3)
- Support Leon County Health Departments (Q3)
- Support CareNet (Q3)
- Support Department of Health's Closing the Gap grant (including "Year of the Healthy Infant II" campaign, and Campaign for Healthy Babies) (Q3)
- Maintain oversight of state-mandated programs, such as Medicaid and Indigent Burial, to ensure accountability and compliance with state regulations (Q3)
- Educate at risk families to build healthy lives through the Expanded Food and Nutrition Education Program and other family community programs (Q3, EC6)
- Support of Regional Trauma Center (Q3)
- Leverage grant opportunities with community partners (Q3, G5)
- Support of Palmer Monroe Teen Center in partnership with the City (Q3)
- Provide targeted programs for Seniors (Q3)
- Provide foreclosure prevention counseling and assistance (Q6)
- Provide first time homebuyer assistance (Q6)



Citizen Engagement Series: Budget Session

Strategic Priority - Governance

To be a model local government which our citizens trust and to which other local governments aspire. (G)

- ▶ Sustain a culture of transparency, accessibility, accountability, and the highest standards of public service. (G1)
- ▶ Sustain a culture of performance, and deliver effective, efficient services that exceed expectations and demonstrate value. (G2)
- ▶ Sustain a culture that respects, engages, and empowers citizens in important decisions facing the community. (G3)
- ▶ Retain and attract a highly skilled, diverse and innovative County workforce, which exemplifies the County's Core Practices. (G4)
- ▶ Exercise responsible stewardship of County resources, sound financial management, and ensure that the provision of services and community enhancements are done in a fair and equitable manner. (G5)

Strategic Initiatives – Governance

- Implement strategies which promote access, transparency, and accountability, including:
 - Explore providing On Demand – Get Local videos;
 - Explore posting URL on County vehicles; and
 - Instill Core Practices through: providing Customer Engagement training for all County employees, revising employee orientation, and revising employee evaluation processes (G1)
- Implement strategies to gain efficiencies or enhance services, including:
 - Conduct LEADS Reviews; and
 - Develop and update Strategic Plans (G2)
- Implement strategies to further utilize electronic processes which gain efficiencies or enhance services, including:
 - Develop process by which public may electronically file legal documents related to development review and permitting;
 - Expand electronic Human Resources business processes including applicant tracking, timesheets, e-Learning, employee self service;

- Investigate expanding internet-based building permitting services to allow additional classifications of contractors to apply for and receive County permits via the internet; and
- Institute financial self-service module, document management, and expanded web-based capabilities in Banner system (G2, EN4)
- Investigate feasibility of providing after hours and weekend building inspections for certain types of construction projects (G2)
- Implement strategies to further engage citizens, including:
 - Develop and offer Citizen Engagement Series; and
 - Develop and provide Virtual Town Hall meeting (G3)
 - Implement healthy workplace initiatives, including: evaluate options for value-based benefit design (G4)
- Implement strategies to retain and attract a highly skilled, diverse and innovative workforce, which exemplifies the County’s Core Practices, including:
 - Revise employee awards and recognition program;
 - Utilize new learning technology to help design and deliver Leadership and Advanced Supervisory Training for employees; and

- Pursue Public Works’ American Public Works Association (APWA) accreditation (G4, G1)
- Implement strategies which ensure responsible stewardship of County resources, including: revise program performance evaluation and benchmarking (G5)
- Implement strategies to maximize grant funding opportunities, including:
 - Institute Grants Team; and
 - Develop and institute an integrated grant application structure (G5)



9/11 Day of Service and Remembrance Ceremony



LEON COUNTY ATTORNEY



**Herbert
W. A. Thiele**

County Attorney
606-2500

ThieleH@leoncountyfl.gov

Herb Thiele was selected by the Board in 1990 to create the County's first in-house legal department and has served as the Leon County Attorney for more than two decades. Under Thiele's leadership, the office continues to remain small but extremely efficient, with only five lawyers handling the legal affairs of Leon County, Florida.

In addition to being active in several state and national organizations that serve local government lawyers and advance the interests of local government law, Thiele has presented lectures or published articles on many local government law topics, including the Sunshine Law, Public Meetings, the Open Records Law, and the Honest Services Act and Ethics. He serves on the Board of Directors for both the Florida Association of Counties Foundation and the International Municipal Lawyers Association, and was recently elected to serve an unprecedented fourth term as President of the Florida Association of County Attorneys, beginning in June 2013.

Thiele leads a team of skilled professionals who provide high-quality, timely and cost-effective legal representation to the Board and other officials of Leon County.

SERVING THE LEGAL NEEDS OF LEON COUNTY GOVERNMENT

- **Public Safety Dispatch Communications** – The County Attorney's Office negotiated and prepared all of the necessary legal documents required for the consolidation of local Public Safety Dispatch Communications, including the Interlocal Agreement between the City of Tallahassee, Leon County, Florida, and the Leon County Sheriff's Office. This Agreement creates a consolidated dispatch agency for the purposes of dispatching law enforcement, fire and emergency medical services personnel. Further, our office prepared the Joint Management and Use of the Public Safety Complex contract for purposes of delineating the operational responsibilities of the City and County in regard to the facility, as well as the Visualization and Collaboration System, the Custom Furnishings and Consoles, and the Telecommunications and Technology Agreements.
- **Englehard/BASF Facility** – The County Attorney's Office has met with representatives of the United States Environmental Protection Agency to address Leon County's efforts to deal with significant nutrient contamination coming from the BASF facility near Attapulgus, Georgia, and flowing into Florida's Lake Talquin. The nitrogen discharges coming from this one plant are the equivalent of the nitrogen content that a city of 300,000 to 400,000 people would generate in its sewage. According to analysis conducted on the County's behalf by ATM and Hydroqual, most of this material flows into Lake Talquin. Lake Talquin is impaired for nutrients and dissolved oxygen. BASF's discharges may account for over 50% of the nitrogen flowing into the lake. Leon County and the Florida Department of Environmental Protection continue to work together in attempting to have the Georgia Environmental Protection Department reissue the long-overdue five-year BASF permit, this time with significant restrictions on nitrogen-based contaminants.
- **PACE Update** - Leon County, along with other local governments around the country, has been engaged in litigation against Federal government agencies regarding our local PACE (Property Accessed Clean Energy) Programs and the FHFA's (Federal Housing Finance Agency) efforts to undermine the County's residential Leon Energy Assistance Program. While the litigation is still ongoing, the FHFA has issued an Advance Notice of Proposed Rulemaking, to which we have submitted comments and objections on behalf of Leon County. If adopted, the proposed rule would allow Fannie Mae and Freddie Mac to bring default proceedings against homeowners with PACE assessments that are not paid off on demand; prohibit Fannie Mae and Freddie Mac from consenting to a PACE assessment; and direct Fannie Mae and Freddie Mac not to underwrite mortgages with PACE assessments. Leon County's case is presently pending before the U.S. 11th Circuit, with oral arguments set for October 30, 2012.
- **Grady County, Georgia, Dam Construction on Tired Creek** – The construction of the dam on Tired Creek will impact the flow of water into the Ochlockonee River. This river feeds Lake Talquin and Lake Iamonia, both located in Leon County, and both serving as water supply sources for Leon County. Leon County is concerned that changes in flow from Tired Creek during construction, filling, and subsequent operation of the Tired Creek



Did You Know

Since the County Attorney's Office was brought in-house in 1990, the Board of County Commissioners has adopted nearly 2,000 resolutions and ordinances, all of which the County Attorney's Office has either written or reviewed.

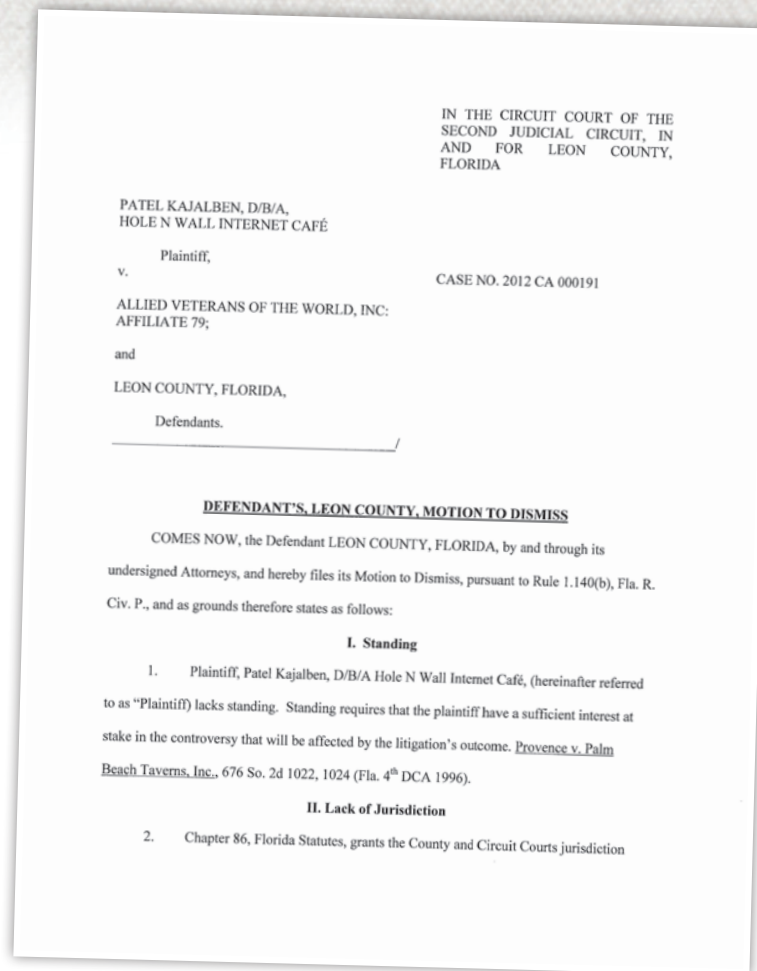
COUNTY ATTORNEY OFFICE HIGHLIGHTS



Dam will adversely affect both Lake Iamonia and Lake Talquin. The Army Corps of Engineers' permit conditions do not sufficiently address maintaining adequate flow to recharge Lake Iamonia or coordination of Tired Creek Dam releases with operations at Lake Talquin during flood conditions. Coordination is needed to protect drinking water quality and supply, as well as public safety, and the preservation of several endangered or threatened species. We are working with both our federal lobbyists and members of Congress in our efforts to have Grady County's permit revised by the Corps to adequately address all of Leon County's concerns.

- Countywide Environmental Standards – The County Attorney's Office negotiated and prepared the Interlocal Agreement between Leon County and the City of Tallahassee, implementing the countywide minimum environmental standards, thereby completing Phase 2 of the local governments' plan to have established procedures for both amending their respective environmental standards and providing for an amicable resolution of any dispute that may arise in the amendment process.
- New Voter Registration Rule at Libraries - Assisted library staff in implementing new voter registration Rule 1S-2.048, Florida Administrative Code, promulgated by the Department of State, requiring libraries to keep additional records and make additional reports regarding voter registration applications completed at public libraries.
- Acquisition of Conservation Connector - Acquisition of Alford Greenway/Goose Creek Conservation Connector: took the lead in acquiring the Observation Pointe conservation area and two 30-foot strip parcels to create a connection between Alford Arm Greenway and Goose Creek Conservation Area.

- Fairbanks Ferry Emergency Access Road Project - Provided legal support and lead negotiation in resolving the acquisition of easements and consents needed from developer, home owners association, and lot owners for the project.
- One-Half Cent Sales Tax Referendum – The Leon County School Board requested that the Board of County Commissioners place the question of whether the School Board may levy a one-half percent (.5%) School Capital Outlay Discretionary Sales Surtax on the November 2012 general election ballot. We worked with the School Board and wrote a resolution, subsequently adopted by the Board, placing this matter before the voters.
- Medicaid Litigation - Section 409.915, Florida Statutes requires county governments to fund a portion of inpatient hospital stays and nursing home expenses incurred by county residents enrolled in Medicaid. To offset the cost to the State of Florida, each county is required to pay for these services for its residents receiving Medicaid benefits, regardless of where in the State services are rendered. In 2012, the Legislature passed a bill that requires counties to pay a monthly share of the cost, revises the methodology for determining a county's eligible recipients for the purpose of county contributions to Medicaid, and revises the methodology of collecting those funds. The Florida Association of Counties and 55 counties (including Leon County) have filed suit against the State of Florida challenging the legality of the Medicaid bill, HB5301, which was signed into law on March 29, 2012. The case is currently pending, but is being held in abatement.



Internet Café Litigation - Leon County currently has 17 simulated gambling facilities (Internet Cafés). Chapter 11, Article XXIII of the Code of Laws of Leon County, Florida, was enacted to regulate simulated gambling facilities and the use of simulated gambling devices. There have been three separate lawsuits involving these simulated gaming facilities filed in Circuit Court in which Leon County is a named party. (1) Patel Kajalben, D/B/A Hole N Wall Internet Café v. Allied Veterans of the World, Inc.: Affiliate 79, and Leon County, Florida, Case No. 2012-CA-191, seeking Declaratory Judgment, Damages and Injunctive Relief against Allied Veterans of the World, Inc.: Affiliate 79, and Leon County, Florida; motions are pending before the Court; (2) Southside Internet Café, LLC v. Allied Veterans of the World, Inc.: Affiliate 79 and Leon County, Florida, Case No. 2011-CA-001864, case was dismissed; and (3) Top Internate Café, LLC v. Cyber One Café, LLC and Leon County, Florida, Case No. 2011-CA-002257; case was dismissed.



PROVIDING SERVICE 24 HOURS A DAY, 7 DAYS A WEEK

Risk Management

Employees prepare to safely respond to downed trees by participating in chainsaw safety training.

8:00 AM



Volunteer Services

Children experience firsthand the deployment process their parents went through by walking a day in a soldier's boots at Operation Youth Mock Deployment.

9:00 AM

Development Support & Environmental Management

In response to a call from a neighbor concerned about the damage heavy hauling activities are having on their road, an Environmental Compliance Specialist finds 160 loads of dirt that have been dumped within a flood plain and wetland area, and identifies an illegal landfill impacting the ground water.

12:00 PM



Board of County Commissioners

Leon County Board of County Commissioners meeting begins.

3:00 PM

Parks & Recreation

Staff is preparing for the day's games by dragging the baseball fields at the Leon County Daniel B. Chaires Community Park.

3:30 PM

Tourism

1,000 visitors from 60 different college sports teams visit Tallahassee to compete at the Tally Classic VII Men's Ultimate Frisbee event, partly funded by Leon County. Revenue exceeds \$300,000 for local businesses.

4:30 PM

8:30 AM

Solid Waste

A County resident picks up a free five-gallon pail of recycled latex paint at The Swap Shop to paint her daughter's room.

10:00 AM

Purchasing & M/WSBE

To bid for work on the Bannerman and Bull Headley Road Intersection Improvements project, vendors attend a pre-bid conference with staff.

10:30 AM



Libraries

60 infants, toddlers and parents crowd around the Lake Jackson Branch Library's children area, reading stories, singing songs, and instilling a lifelong love of reading.

1:00 PM

Primary Healthcare

A 45-year-old resident, without health insurance and who cannot afford to see a doctor, receives a check-up and vital medicine made possible by the County's partnership with CareNet providers.

4:00 PM



Sustainability

Neighbors are learning how to plant a community garden at a Leon County park near their neighborhood.

5:30 PM

Libraries

Book clubs are meeting at the library branches.

LIVING OUR "PEOPLE FOCUSED, PERFORMANCE DRIVEN" CULTURE

A CORE PRACTICE OF LEON COUNTY GOVERNMENT



County Administration

The Citizen Engagement Series on the budget is underway, with a lively exchange among residents participating in a simulated budget balancing exercise, eventually passing a balanced County budget.

7:00 PM

Mosquito Control

Drivers are responding to residents' service requests by spraying for adult mosquitoes.

8:30 PM



MIS

Residents are accessing online services through the Leon County website and the *Citizens Connect* mobile app.

10:00 PM

Pretrial Probation

Using a GPS tracking device, staff receives notification a court-ordered pretrial release defendant has come within 500 feet of his victim's residence. Attempts to contact the defendant fail and the Sheriff's Office is notified. In minutes, a deputy arrives on site.

2:00 AM

Operations

Leon County Operations receives notification a stop sign is down as a result of an accident at the intersection of Audobon Drive and N. Meridian Road. Staff responds and repairs the stop sign.

3:00 AM



Emergency Management

With a sudden change in a projected tropical storm track, County staff begin arriving at the Emergency Operations Center to prepare Leon County for a potential storm impact.

6:00 AM

8:00 PM

Operations

Crews responding to downed trees and localized flooding.

9:00 PM

Animal Control

Leon County Animal Control responds to a call that a dog has been hit by a car on Highway 20, and is lying injured on the side of the road. Animal Control arrives on site, transports the dog to the emergency veterinary clinic, scans the dog for a microchip, identifies and contacts the owner.

12:00 AM



EMS

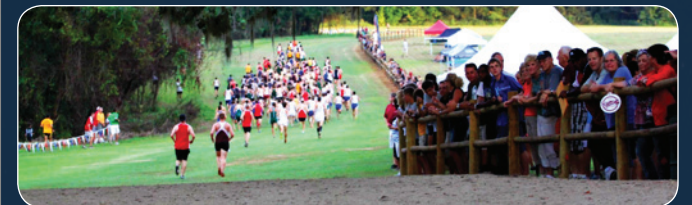
A husband urgently calls 911, reporting his wife is experiencing bad chest pains. The call taker obtains basic information and instructs the husband to administer aspirin. EMS arrives and connects a 12-LEAD EKG to the patient. EMS notifies the hospital they have a Code STEMI (ST-Elevation Myocardial Infarction), administers oxygen, nitroglycerine, and morphine while inserting an IV en route to the hospital's Cardiac Cath Lab.

5:00 AM

Solid Waste

Incoming garbage truck being weighed at the Leon County Waste Transfer Station.

7:00 AM



Parks & Recreation

The gates to the Leon County Apalachee Regional Park are opened and runners begin showing up.

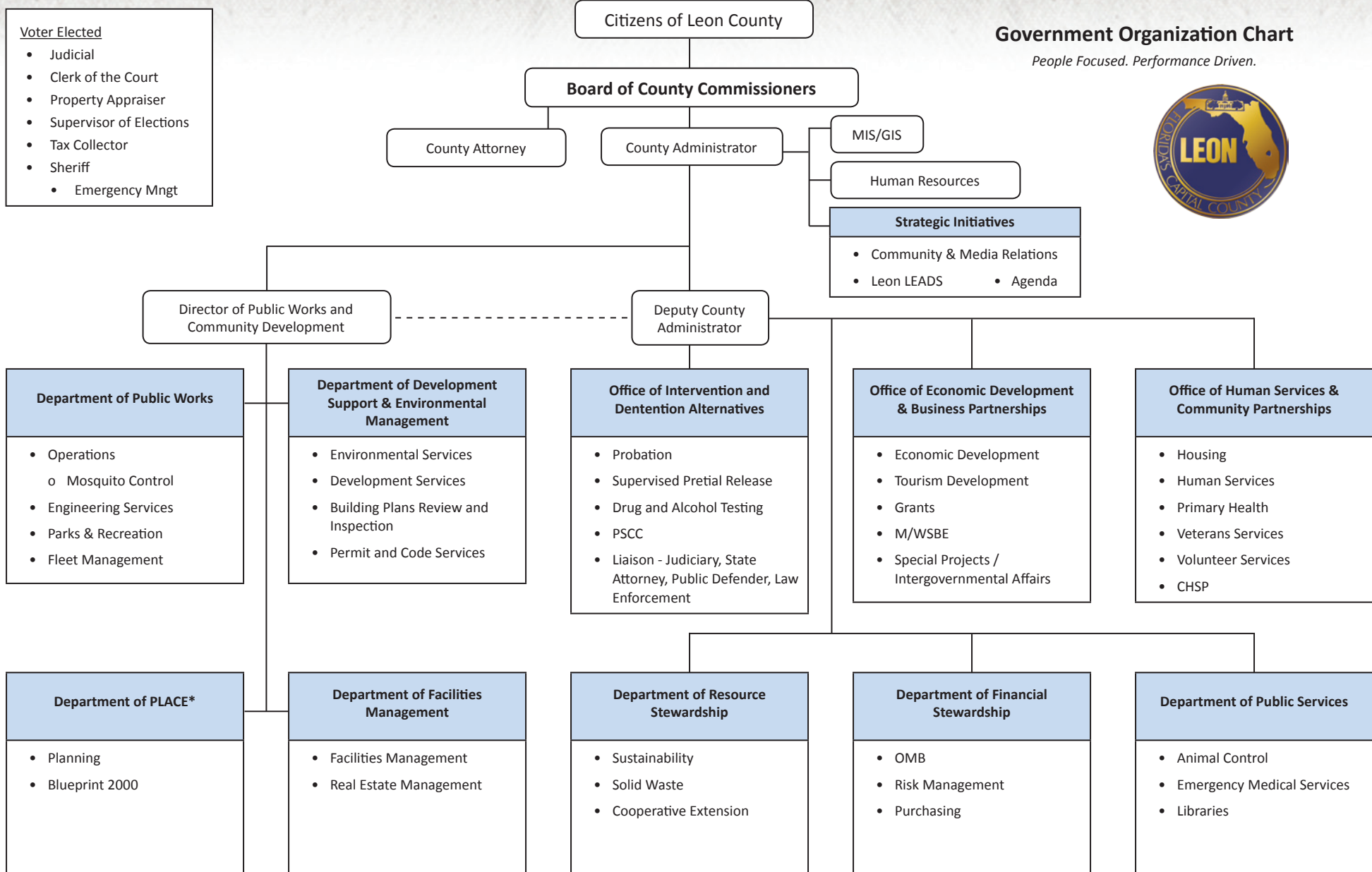
6:30 PM

Planning

Conducting a *sense of place* community meeting on ways to make the Huntington Oaks Plaza a "true destination" for the greater area.



DEMONSTRATING HIGHEST STANDARDS OF PUBLIC SERVICE



* PLACE = Planning, Land Management & Community Enhancement



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Mission Statement

To provide leadership and direction to County staff, to facilitate the implementation of Board priorities and policies, and to manage the operation of County functions to ensure the delivery of cost-effective, customer-responsive public services within the bounds of available resources.

Strategic Initiatives/Support Highlights

- Provided comprehensive organizational leadership and transformation of Leon County government.
 - » Instituted Leon LEADS (details found on page 6 of this Annual Report).
 - » Facilitated the 2011 Board retreat, during which the Board identified its Vision Statement, Strategic Priorities, and Core Values.
 - » Facilitated development of the proposed FY 2012 & FY 2013 Strategic Plan, which the Board adopted.
 - » Introduced and reinforced a new people focused, performance driven culture.
- Provided sound fiscal stewardship, including a proposed balanced budget that addressed a \$10.9 million budget shortfall without increasing property tax collection.
- Engaged citizens as stakeholders in their County government like never before, including: a new website with features such as *Your Checkbook* and *Citizens Connect*; a mobile app that took *Citizens Connect* mobile; the Citizen Engagement Series; and the first Virtual Town Hall meeting.

Contact Us

(850) 606-5300
www.leoncountyfl.gov

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

PROVIDING LEADERSHIP FOR EFFECTIVE AND RESPONSIVE PUBLIC SERVICES

- FY 2012 was a year of change for Leon County government and a time of continued economic challenge for this organization and the people we serve.
 - » Exercised sound fiscal stewardship, evidenced by developing a proposed balanced budget that addressed a \$10.9 million budget shortfall without increasing property tax collection, and maintaining the seventh lowest net budget per capita and the second lowest number of employees per capita in comparison to Florida's other 66 counties.
 - » Developed the Board's FY 2012 & FY 2013 Strategic Plan, and 17 Work Areas' Strategic Plans, through a process that involved more than 140 citizens and a broad array of County employees.
 - » Aligned the Board's Vision for the Leon County community, with Strategic Priorities that advance the County toward that Vision, and the County's optimized resources.
 - » Introduced a new people focused, performance driven culture, based on the County Core Practices, which put Leon County Government's Core Values into action. The Core Practices have been instituted into employee performance evaluations, and will be reinforced through the new Customer Engagement training that all employees will attend.
- Continued leadership over Blueprint 2000 project execution including Capital Circle and Cascade Park.
- Developed projects for Board approval, staffed the Leon County Citizens Sales Tax Committee, and proposed to the Committee holistic capital projects which address long-term infrastructure needs.

Demonstrating Highest Standards of Public Service

Leon County is one of only four mid-size communities throughout the country to be deemed a Citizen Engaged Community by the Public Technology Institute (PTI) for effectively using technology to provide fast, friendly and responsive service.



- Even in these difficult economic times, the Board made appropriate investments in our community, when jobs were needed the most and costs were most affordable. County Administration managed and oversaw delivery of those projects, including: Eastside and Lake Jackson Branch Libraries, the Public Safety Complex, Buck Lake Road reconstruction, Killlearn Lakes safety improvements and sidewalks connecting neighborhoods to schools, and Lake Munson Dam rehabilitation.
- Engaged citizens as stakeholders in their County government like never before, such as a new website that has received national recognition for government transparency, the Citizen Engagement Series, Operation Thank You, which recognized armed services members and veterans, 9/11 Day of Service community event, Year of the Healthy Infant II summit, and the annual "Press the Chest" with a record over 300 citizens learning how to save lives.
- Continued implementing the Board's 2012 Job Creation Action Plan that outlines 36 recommendations for long-term economic growth.
- Prepared and executed an Interlocal Agreement with the County, City and Sheriff creating the Consolidated Dispatch Agency.



COUNTY ADMINISTRATION: CITIZEN ENGAGEMENT SERIES

FISCAL YEAR 2012 MARKS INAUGURAL LAUNCH OF CITIZEN ENGAGEMENT SERIES

CITIZEN ENGAGEMENT SERIES 2012 SESSIONS

January 2012

Leon County Basics:
Our Government, Our Community

March 2012

Balancing Budgets and Exercising Fiscal Stewardship:
Making Hard Choices in Challenging Times

May 2012

Emergency Medical Services:
Preserving Life, Improving Health, Promoting Safety

August 2012

LeRoy Collins Leon County Public Library System:
Inspiring A Love of Reading and A Life of Learning

October 2012

Leon County Solid Waste Management:
Beyond the Curb, Where Does It All Go?

In line with its commitment to foster greater citizen participation, Leon County launched the Citizen Engagement Series at the beginning of the year. The Series, which was introduced by County Administrator Vincent S. Long and approved by the Board of County Commissioners as part of Leon County's "People Focused, Performance Driven" culture, offers citizens the chance to gain greater insight into County government operations and engages them in various issues facing the community.

Citizens are given the opportunity to get a unique, in-depth experience in their County government's efforts to balance economic, environmental and quality of life goals for the community. The Series kicked off in January 2012 with a broad overview of the role and responsibilities of County government. Subsequent sessions during the year featured the County's budget process, Emergency Medical Services, LeRoy Collins Leon County Public Library System, and Solid Waste Management Division. Many residents have participated in the Citizen Engagement Series expressing their appreciation of the County's efforts to demonstrate that citizens are stakeholders in the success of the community.



Emergency Medical Services Session



Leon County Basics Session



Article in the Tallahassee Democrat

County talks trash

Citizens learn about solid-waste operation and benefits of recycling



Gary Gentry holds up a pizza box while Robert Mills places a piece of lumber on the table during a trash sorting competition at a Citizen Engagement Series event hosted by Leon County at the Solid Waste Management Facility. MICHAEL SCHWARZSPECIAL TO THE DEMOCRAT

By Tamaryn Waters
Democrat staff writer
@tamarynwaters on Twitter.com

On trash days, city and county curbs are lined with garbage and recycling bins but few residents can answer: Where does my trash go from here?
It depends on what's being tossed. Dozens of curious residents spent Thursday evening hearing more and posing questions about Leon County's \$8-million solid-waste operation during a citizen engagement event. They learned curbside collection for trash, recyclables and yard debris is just the beginning of a long, involved process.



Suzanna Thomas dumps items at the Solid Waste Facility on Apalachee Parkway after remodeling her home, but never toured the grounds. She got her chance during the event's bus tour. Thomas brought her daughter Hannah Pudvah, 9, and her daughter Hannah Pudvah, 6, along with Matthew Pudvah, 6, along with some residents' surprise, each person in Leon County produces about 4.5 pounds of solid-waste products made available to the public.

HERE'S SOME QUICK STATS FROM THE 2012 FISCAL YEAR:

- 173,000** tons of trash went to the Leon County landfill during the 2012 fiscal year.
- 17,000** tons of yard debris was collected at Apalachee Solid Waste Facility.
- 18,000** gallons of paint, about 75 percent, was recycled by the facility.
- 40,345** tons of waste is recycled by Marpan Recycling at its facility on Woodville Highway.
- 10,000** tons of cardboard was recycled at the The Apalachee Solid Waste Facility.

Source: Leon County Solid Waste Operations



Solid Waste Management Session

"LET'S BALANCE!"

The "Let's Balance!" Budget Exercise was introduced in March 2012 as part of the County's Citizen Engagement Series on Balancing Budgets and Exercising Fiscal Stewardship. Developed internally by the Office of Management and Budget, the budget balancing exercise shed light into the fiscal opportunities and challenges that County government often faces. Citizens had the opportunity to experience the many obstacles and challenges that elected officials and staff regularly face when developing a budget while being prudent with taxpayers' money and providing high-quality services.



LeRoy Collins Leon County Public Library System Session

Opinion

LETTERS TO THE EDITOR
P.O. BOX 900
TALLAHASSEE, FL 32302
OR LETTERS@TALLAHASSEE.COM

Page 5
TALLAHASSEE DEMOCRAT
SATURDAY
MARCH 24, 2012

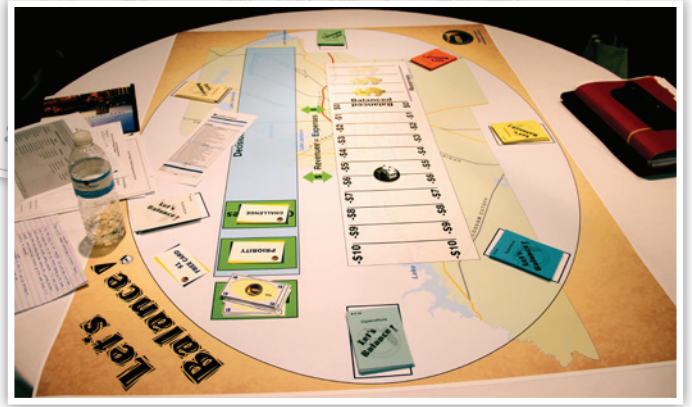


Balancing a budget is no game – except this once

The other day, I balanced the county budget. Well, not me alone. It was me and 100 other people at the second and final of the Leon County Citizen Engagement Series. And it wasn't the actual budget, but over the course of about three hours, using playing cards and a game board, we simulated the process of balancing the county's budget. The Citizen Engagement Series consists of six workshops put on by the county (the next one is in May, and you can sign up at lecounty.com/citizenengagement). I must say was rather dry — more like a lecture, as they dragged us from the government building. If it had been a college course, I would have borrowed my own notes. But the second session was a lot more fun. It was a budget-balancing exercise that used playing cards and a game board to simulate the process of balancing the county's budget. Each player got an identical deck of cards holding all sorts of possibilities, from imposing user fees at baseball fields to social services or library hours (save a dollar or two in expenses). Each table had five to seven people, and each acted as its own County Commissioner. We rolled the dice to choose a chair, then one at a time, each player would choose an option — more revenue or reduced expenses. If it was more revenue added, we discussed it, then voted on it. If it was more revenue added, we discussed it, then voted on it. If it was more revenue added, we discussed it, then voted on it.

My table was lucky enough to include a genuine connoisseur, Nick Madden.

ing of what each card meant, and mostly his willingness to look for new revenue sources and programs that surely would bring in more revenue. Several times, Madden stressed the difference between the practical and the ideal. He mentioned how in any budget discussion, you have to take into account which commissioners are up for re-election. Just to pull an example out of thin air, if Jim Smith is facing a challenger, service that's valued for a vote is out of the window. Just about the time our little marker was choosing in on a balanced budget, a bell would ring, indicating an announcement that a tropical storm has caused damage throughout the county, or the state legislature has just passed down another unfunded mandate. Move that marker two more spaces into the red, Alanya!



Balancing Budgets and Exercising Fiscal Stewardship Session



COMPARING YOUR DOLLAR: TV CABLE LINE-UP VS COUNTY SERVICES

Cable Company
567 Corporate Drive
Tallahassee, FL 32308

John Smith
123 Park Ave
Tallahassee, FL 32301

For less than the price of a monthly TV cable bill, you receive County services that include libraries, EMS, parks, roads, County Sheriff, court support and disaster response - just to name a few!

Account Number 1234-5678
Billing Date 11/01/2012
Total Amount Due \$80.95
Payment Due by 11/30/2012

Monthly Cable Bill Details

Cable Channel Line-Up

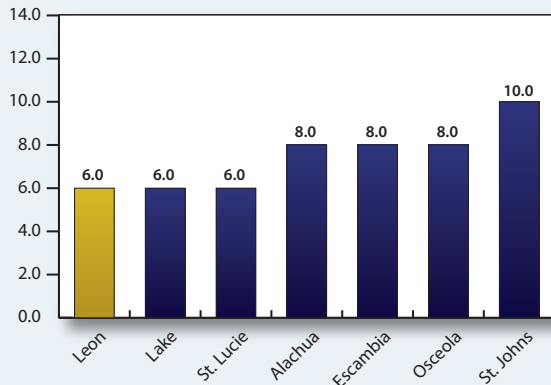
County Services

24/7 Reality TV	\$15.00	Law Enforcement & Corrections	\$33.12
Real Housewives of Everywhere	\$12.00	Emergency Medical Services (EMS)	\$3.76
Food, Food & More Food!	\$9.50	Library Services	\$3.52
Movies I Don't Like	\$9.00	Facilities	\$4.15
Silly People Doing Silly Things at Silly Times	\$8.00	Health & Human Services	\$3.53
Is That Really For Kids?	\$7.00	Elections	\$1.65
24/7 Ultimate Ping Pong Championships	\$5.00	Veterans, Volunteer, Co-Op, & Planning	\$1.14
The Re-Run Channel	\$6.00	Mosquito Control	\$0.31
Movies & Shows That Shouldn't Have Been Made	\$9.45	All Other Services	\$15.17
Total	\$80.95	Total	\$66.35

FY 2012/2013 LEON COUNTY ADOPTED BUDGET @ A GLANCE

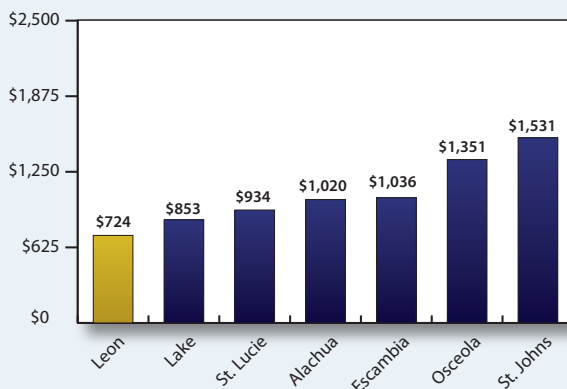


County Employees per 1,000 Residents (FY 2012)



Leon County has a ratio of 6.0 employees for every thousand County residents, tied with St. Lucie and Lake Counties as the lowest in per capita employees.

Net Budget Per Countywide Resident (FY 2012)



Leon County is the lowest for dollars spent per County resident. St. Johns County spends approximately two times the amount per resident than Leon County. The next closest county's net budget per capita is 18% higher than Leon County's (Lake County).

*Compared to peer counties.

EXERCISING RESPONSIBLE STEWARDSHIP OF THE COMMUNITY'S RESOURCES

Leon County is committed to responsible planning and management of the community's financial resources. This commitment was demonstrated throughout the development of the FY 2012/2013 budget, where the Commission approved a budget of \$223,090,504, representing an \$12.5 million decrease (-5.3%) from last fiscal year. Since FY 2007/2008, the Board has reduced the budget by \$61.6 million or 22%. The development of the FY 2013 budget is a continuation of an ongoing effort to address declining property values while maintaining quality services. The operating budget reflects efforts to adequately fund a high level of essential services, whereas the capital budget demonstrates emphasis on maintaining the County's infrastructure.

The County Commission approved the aggregate rolled-back millage rate of 8.3144 for FY 2012/2013, which does not increase property tax collections.

The County utilized more than \$4.96 million in reserves, made approximately \$3 million in reductions and eliminated a net additional 5.5 positions, which does not increase property taxes.

Major highlights of the adopted budget include:

- Funding the anticipated \$714,000 in operating impacts for the Public Safety Complex within the confines of the aggregate rolled-back millage rate.
- Implementing a value-based employee health program, and allowing for a modest shift in healthcare costs to employees.
- Providing capital funding for the Apalachee Regional Park cross-country track, which will attract additional regional and national track events, generating sales and bed tax revenues.
- Providing the funding necessary to continue to maintain County roads, parks, and facilities.

Additional budget information can be found on page 71.

PROPERTY TAX DISTRIBUTION:

(Based on Median Value Single-Family Home in Leon County)

Services	FY 2013 Ad Valorem Tax Bill \$726	FY 2013 Monthly Cost	FY 2013 % of Ad Valorem Taxes
Sheriff - Law Enforcement	203.34	16.93	25.53%
Sheriff - Corrections	194.40	16.19	24.41%
Facilities Management	49.82	4.15	6.26%
Emergency Medical Services	45.15	3.76	5.67%
Health & Human Services	42.36	3.53	5.32%
Library Services	42.31	3.52	5.31%
Property Appraiser	28.08	2.34	3.53%
Tax Collector	27.76	2.31	3.49%
Management Information Services	25.23	2.10	3.17%
Supervisor of Elections	19.83	1.65	2.49%
Administrative Services	19.32	1.61	2.42%
Other Criminal Justice (Probation, DJJ)	19.10	1.63	2.45%
Veterans, Volunteer, Co-op, Planning	13.65	1.14	1.71%
Community Redevelopment - Payment	8.99	0.75	1.13%
Board of County Commissioners	8.47	0.71	1.06%
Court Administration/Other Court Programs	7.15	0.60	0.90%
Clerk of the Circuit Court	7.09	0.59	0.89%
Other Non-Operating/Communications	6.94	0.58	0.87%
Line Item Agency Funding	6.92	0.58	0.87%
Geographic Information Systems	5.60	0.47	0.70%
Risk Allocations	5.00	0.42	0.63%
Mosquito Control	3.75	0.31	0.47%
Budgeted Reserves	2.27	0.19	0.28%
Sustainability	1.84	0.15	0.23%
Purchasing/MWSBE	1.65	0.14	0.21%
Total	\$796.00	\$66.35	100.00%



OFFICE OF PUBLIC SERVICES: EMERGENCY MEDICAL SERVICES (EMS)

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Mission Statement

To preserve life, improve health, and promote safety through clinically superior and compassionate pre-hospital care and life safety education for citizens and visitors of Leon County.

Strategic Initiatives/Support Highlights

Quality of Life

- Developed the Consolidated Dispatch Agency, in collaboration with the County Sheriff's Office, Tallahassee Fire Department and Tallahassee Police Department, to provide a single point of contact for 9-1-1 answering and dispatch services.
- Provided emergency medical services, responding to 32,873 requests for EMS' assistance, resulting in 23,593 patient transports (up from 31,062 requests and 22,597 transports in FY 2011).

Economy

- Approved a policy that waives that portion of EMS fees that uninsured or underinsured honorably discharged veterans of the armed forces are personally responsible for.
- Supported the development of an Honor Flight hub in the community, to take veterans to visit their national memorial in Washington, DC.
- Provided internships for 122 students from Tallahassee Community College and North Florida Community College.

Contact Us

(850) 606-2100
www.leoncountyfl.gov/lcems

PRESERVING LIFE, IMPROVING HEALTH, PROMOTING SAFETY

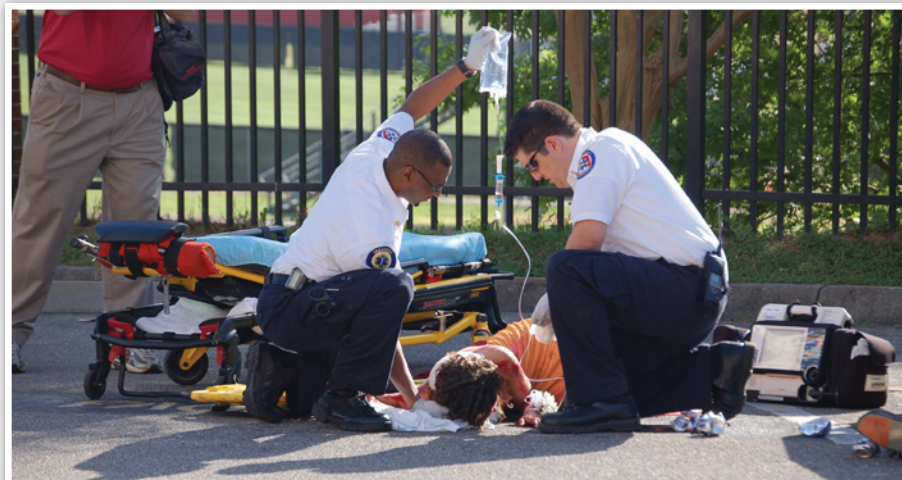
- Leon County is dedicated to developing strategies to improve medical outcomes and survival rates and to prevent injuries. The care of every heart attack, stroke and trauma patient, from the time 9-1-1 is called through hospital care, is reviewed by the Leon County EMS, in cooperation with the receiving hospital, to assure the highest quality of medical care is being provided. Information learned during this process is used to modify medical treatment protocols, identify new treatment procedures, improve patient movement, and direct training agendas. Additionally, to improve trauma care and decrease the effects of debilitating injuries, EMS works cooperatively with the trauma center in data collection and patient care improvement initiatives.
- With over 250,000 people dying from sudden cardiac arrest each year in the United States before they reach the hospital, Leon County strives to continuously improve the chances of survival by advocating for the placement of Automated External Defibrillators (AEDs) and Cardio-Pulmonary Resuscitation (CPR) training through education and outreach activities as part of its Heart

Ready initiative. Through these efforts, over 2,000 citizens were trained in CPR and AED use and the number of public access AEDs in the community registered with the Division of EMS increased from 719 to 748.

- » **Press the Chest:** For the second year, EMS hosted "Press the Chest 2012", a community-wide CPR and AED training event held at the Tallahassee-Leon County Civic Center. The Division of EMS and community partners trained 362 citizens in CPR and AED use at one time.
- » **CPR Saturday:** To highlight the effects of sudden cardiac arrest, the County held "CPR Saturday" during American Heart Month, and trained 100 citizens in CPR and AED use in just three hours at the Governor's Square Mall.



CPR Saturday



Operation Prom Night

- » **Power to End Stroke:** Presented the Power to End Stroke seminars to over 300 citizens. This is a community stroke prevention and awareness program that targets the African-American community, a population at high risk for strokes.
- Leon County is committed to educating the community on the importance of safety preparedness. EMS hosted several events during the year, including:



» **Safety Fair:** EMS conducted the third annual safety fair during National EMS Week to highlight personal safety and injury prevention. This event was conducted in conjunction with the Leon County Animal Control, Leon County Sheriff's Office, Florida Highway Patrol, Capital Regional Medical Center, Tallahassee Memorial Hospital, Tallahassee Police Department, Tallahassee Fire Department, and the Epilepsy Association of the Big Bend.

» **Child Passengers Safety**

Seat Program: EMS conducted 15 car seat checkpoint events throughout Leon County, inspecting over 300 car seats and providing over 150 car seats to those residents in need of a proper child safety seat.

» **Leon Lifesaver:** Leon Lifesaver is a community risk reduction program that was presented at over thirty events focused on improving the safety of, and preventing injuries in, young school-aged children. As part of the Lifesaver Program, an interactive robotic ambulance named Leon, goes into schools and community events to teach children about the proper use of 9-1-1; the importance of car safety restraints and bicycle helmet use; and stranger danger.

- » **Operation Prom Night:** Operation Prom Night is a cooperative anti-drunk driving and anti-distracted driving program for high-school-aged teenagers where a mock accident scene is used to illustrate the dangers of drinking and driving and distracted driving. This program is presented by EMS through the cooperation of community partners, including the schools, Tallahassee Memorial Hospital, the Leon County Sheriff's Office, and the Tallahassee Fire Department.
- » **Senior Citizens:** The Division of EMS conducted 25 risk reduction events focused on the needs of senior citizens. These programs provided information on healthy living, fall prevention, and heart attack and stroke awareness.



Did You Know

Leon County EMS' Heart Ready initiative has improved cardiac arrest survival rates to a 33.6% return of spontaneous circulation upon arrival in the emergency room in cardiac arrest patients, which is 400 times better than the 7% national average. Much of this success is a result of citizen CPR and AED training, the addition of induced hypothermia treatments by paramedics, and a focus on improving cardiac arrest survival.



Demonstrating Highest Standards of Public Service



Chief Quillin was named the National EMS Executive of the Year in 2011 by the National EMS Management Association.

Captain Sally Davis won the Florida Department of Health Photograph of the Year award for her photograph (seen in center of page) of Sergeant Shane Weaver teaching a child CPR.





ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Mission Statement

To enrich the community by inspiring a love of reading, providing a dynamic resource for intellectual, creative and recreational pursuits, and enabling residents to live a life of learning.

Strategic Initiatives/Support Highlights

Quality of Life

- Relocated the Lake Jackson Branch Library to larger, newly-renovated space within the Huntington Oaks Plaza, through the reuse of a vacant big box store. The new 12,000-square-foot library features an indoor park-like setting, an information desk staffed by Information Professionals who can assist users in finding information, display areas for new materials, a quiet reading room, a computer area and spaces designed for teens and children. There is room for Story Time programs in the children's area, and 27 public-access computers. This innovative reuse project is the first step in remaking the Huntington Oaks Plaza a destination and an anchor for the residents of Northwest Leon County. Keen community interest in the development of the branch library and the entire plaza was evident in well-attended community meetings, the ground-breaking and the library grand opening. Over 2,300 enthusiastic residents visited and enjoyed using the new facility on opening day.

Contact Us

(850) 606-2665
www.leoncountyfl.gov/library

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

INSPIRING A LOVE OF READING AND A LIFE OF LEARNING

- In addition to the relocation and expansion of the Lake Jackson Branch Library, Leon County celebrated the opening of the Eastside Branch Library and the Woodville Branch Library.
 - Eastside Branch Library – The 12,000-square-foot library, located on Pedrick Pond Park, was designed and constructed to meet LEED (Leadership in Energy and Environmental Design) standards. Use of this branch library has been steadily increasing, with over 2,000 residents issued new library cards in the first eight months. The natural beauty of the setting combined with the environmentally friendly features of the building makes it a showcase for sustainability.



Woodville Branch Library

- Woodville Branch Library – Located yards from the popular St. Marks Historic Railroad Trail, this branch library was developed as a 2,000-square-foot expansion to the Woodville Community Center. It hosts a family story time program and an adult book group, and has partnered with the Woodville Elementary School on several occasions, including a back-to-school reception at the library. Residents walking or bicycling on the Trail can stop in to check out materials and enjoy the library space.



Eastside Branch Library

- The library's ninth Teen Poetry Slam featured teen poets presenting their original material. Volunteer judges from the local writing and teaching communities are invaluable partners in this annual event, which stimulates young readers' imagination and supports their success in school.
- The Fourth Annual Downtown Book Fair, held in partnership with the Downtown Improvement Authority, attracted several hundred readers and book-lovers, who talked with many local authors and listened to featured speakers Dr. Diane Roberts, a well-known commentator, professor and writer, and Andrea Davis Pinkney, best-selling children's author.
- The annual Summer Reading Program engaged children and entire families through reading activities over the summer. Leon County seeks to inspire a love of reading that will help children become life-long learners and active citizens. The Summer



Reading Program encourages children to participate in an online reading log and offers special programs emphasizing books and stories for children at all of the libraries.

- The Leon County Public Library System provides educational opportunities.
 - » Seventy-six new computer users are better prepared to apply for jobs and other assistance online as a result of their participation in a series of three weekly classes on basic computer skills, taught in partnership with volunteers from FSU's School of Library and Information Studies.
 - » Leon County provided support to 200 Literacy Volunteers of Leon County, who helped more than 300 nontraditional students gain reading and English language skills, which better prepares them to get a job or promotion, become U.S. citizens, obtain a driver's license, transition to continue their education, and master consumer skills.

There are seven Leon County library locations.

- » **LeRoy Collins Main Library** – 200 West Park Avenue, (850) 606-2665
- » **Dr. B. L. Perry, Jr. Branch Library** – 2817 South Adams Street, (850) 606-2950
- » **Eastside Branch Library** – 1583 Pedrick Road, (850) 606-2750
- » **Fort Braden Branch Library** – 16327 Blountstown Highway, (850) 606-2900
- » **Lake Jackson Branch Library** – 3840 North Monroe Street, (850) 606-2850
- » **Northeast Branch Library** – 5513 Thomasville Road, (850) 606-2800
- » **Woodville Branch Library** – 8000 Old Woodville Road, (850) 606-2925



- The Leon County Public Library System builds community.
 - » More than 150 enthusiastic fans came to listen and laugh at popular Florida author Tim Dorsey's accounts of writing the novels featuring Serge A. Storms.
 - » Two musical performances' by students from FSU's Music Theater Ensemble and FSU's Jazz Combo, brought to life "A Fine Romance: Jewish Songwriters, American Songs, 1910-1965," a traveling, museum-quality exhibition.
 - » Nine book clubs at the libraries bring Leon County residents together over shared interests, including popular fiction, non-fiction, mysteries, paranormal fiction, and classics.
 - » For residents unable to visit the library branches, Leon County operates a Bookmobile that travels to multiple locations across the County. As a result, this year the Bookmobile served 3,710 patrons and distributed 26,359 items such as books, movies, and audio CDs.



Lake Jackson Branch Library



Did You Know

The Library System had more than one million visits, more than the population of Rhode Island.

There were 1.6 million hits on the Library website, more than the population of Idaho or Hawaii.



OFFICE OF PUBLIC SERVICES: ANIMAL CONTROL

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Mission Statement

To improve animal and human well-being through education, prevention, and enforcement programs and humane animal care and control services for the citizens and animals of Leon County.

Strategic Initiatives/Support Highlights

Quality of Life

- Focused on efforts to increase the community's live release rate of animals who have been sheltered, Leon County has partnered with the American Society for the Prevention of Cruelty to Animals (ASPCA), the Leon County Humane Society, Be The Solution, and the Tallahassee/Leon Community Animal Service Center, which is funded in part by Leon County.
- Distributed 427 free spay and neuter vouchers provided by the Animal Shelter Foundation and the ASPCA Partnership member, "Be The Solution."
- Participated in ASPCA's "ID ME" program by providing identification tags and collars for adopted and unclaimed animals.
- Participated in ASPCA's Microchip Scanner Program.

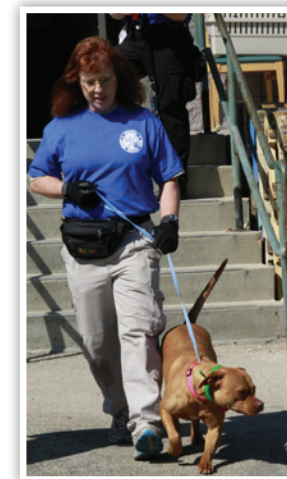
Contact Us

(850) 606-5400
www.leoncountyfl.gov/animal

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

PROTECTING LEON COUNTY'S ANIMALS & CITIZENS

- Leon County continues to work with residents to improve local animal control laws. Amendments implemented include allowing mediation between neighbors for dangerous dog cases prior to the issue escalating, discontinuing the counting of scratches as bites, and conforming to changes that had been made in Florida Law. Residents and County government continue to collaborate on tethering dog and feral cat issues.
- In order to continuously provide safety and well-being of both citizens and domestic animals, Animal Control staff has:
 - » Educated over 4,500 residents (children and adults) on pet care, animal safety, and bite prevention through presentations to student and community organizations (a 50% increase from last year).
 - » Educated pet owners about requirements of the Leon County Animal Ordinance, provided loaner doghouses so owners did not give up their pet for the lack of proper shelter, and informed owners of precautions that should be taken to prevent pets from overheating and suffering from heat stroke.
 - » Participated in the ASPCA Partnership Mega Match-A-Thon to help get 160 pets adopted into their loving "forever" homes.
- » Increased public awareness regarding potential rabies outbreaks.
- Animal Control staff is committed to decreasing the number of animal bites. During the year, staff:
 - » Handled over 8,979 service requests resulting from 11,484 phone calls.
 - » Responded to 432 reported animal cruelty complaints and investigated 15 dangerous or aggressive animal petitions.
 - » Handled 560 animal bite exposure cases for the state-mandated County Animal Rabies Program.
- In times of emergencies, Leon County is committed to ensuring the safety of both human and animal well-being. This commitment was demonstrated this year by participating in the Homeland Security Exercise and Evaluation Program, which tested the capabilities and use of emergency animal shelter equipment. The demonstration served as an example to the State of Florida on the best practices for the care of animals during emergency events. Animal Control also partners with Leon County's Division of Volunteer Services and Community Organizations Active in Disaster to bring together community agencies to address hurricane preparedness and resources.
- Animal Control continues to establish its presence in the community by participating in events where residents can gather information on pet care, animal safety, and bite prevention.





PEOPLE FOCUSED. PERFORMANCE DRIVEN.

DISASTER PREPAREDNESS, RESPONSE & RECOVERY

- To ensure Leon County is prepared to address disasters, during this past year, Emergency Management:
 - » Participated in the development of the Leon County-City of Tallahassee Post Disaster Redevelopment Plan.
 - » Conducted ten emergency preparedness outreach programs for senior citizens, neighborhoods, and other community groups.
 - » Reviewed emergency plans for 36 healthcare facilities.
 - » Facilitated five emergency response coordination meetings with county, city, state, Federal, and non-government partner agencies.
 - » Received StormReady recertification from the National Weather Service.
 - » Participated in six disaster exercises.
- Emergency Management maintains an Emergency Operations Center to coordinate response activities. During this past year, Emergency Management:
 - » Provided conference call capabilities and coordination for temporary Cold Night Shelter Operations.

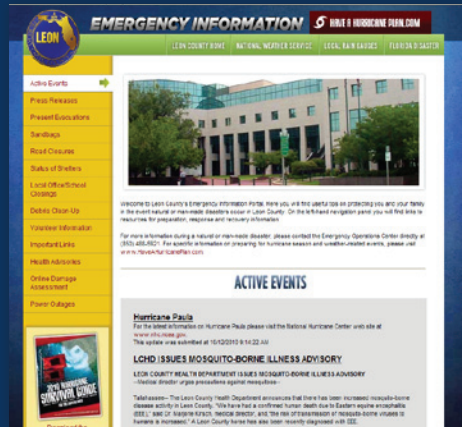
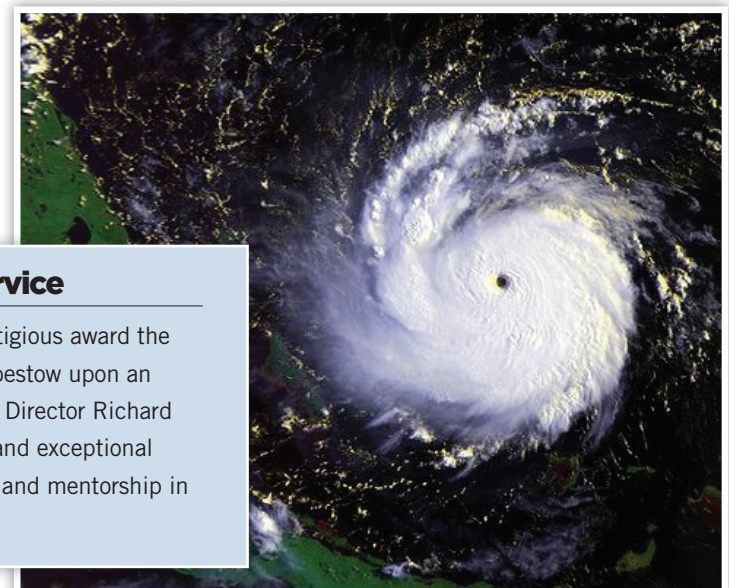


Did You Know

At its closest, point Leon County is about 14 miles from the coast, making it susceptible to the impacts from hurricanes, such as strong winds and inland flooding.

Visit www.haveahurricaneplan.com to build your hurricane plan.

- » Activated the Emergency Operations Center to coordinate response operations for Tropical Storm Debby.
- » Activated the Emergency Operations Center to coordinate response operations for Tropical Storm Isaac.
- The Leon County Enhanced 9-1-1 System received 182,249 calls during this past year. Of these calls, 143,097 were from cellular telephones.



When a disaster strikes, it is often difficult for people to know where to turn for the latest news and information. However, residents of Leon County now have the Emergency Information Portal (EIP), which can be found at www.LeonCountyFL.gov/eip, or by clicking on “Emergency Events” at the top of the County’s main website.

The portal offers a wide array of information about weather disasters and other emergency events and how to prepare for them, including useful tips on preparing and protecting citizens in the event that natural or man-made disasters occur in Leon County.

On the left-hand navigation panel, there are links to resources for preparation, response and recovery information, such as the status of available shelters, sandbag locations, road closures, local office and school closings, health advisories and volunteer information.

Localized information such as rain gauges and how to create individual hurricane plans is also included. The portal is regularly updated with weather alerts, active events and other information valuable in an emergency.

Demonstrating Highest Standards of Public Service



The Governor’s Award is the most prestigious award the Governor’s Hurricane Conference can bestow upon an emergency management professional. Director Richard Smith received the 2012 Governor’s Award for his professionalism and exceptional work ethic during his more than thirty years of statewide leadership and mentorship in Florida’s emergency management community.

Contact Us

(850) 488-5921
www.leoncountysoc.com/emergency-management



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Mission Statement

To guide the County’s economic development efforts in coordination with the private sector and community stakeholders by fostering fair and open competition, conducting extensive outreach to assist vendors in navigating and competing in today’s marketplace, and leveraging existing resources to maximize the infusion of financial capital into the local community.

Strategic Initiatives/Support Highlights

Economy

- The Board adopted the 2012 Job Creation Action Plan, created in conjunction with economic development partners. The Plan includes 36 recommendations to enhance the County’s economic activities, which are now being implemented.
- The Board conceptually approved a lending guarantee program to enhance access to capital for small businesses seeking to physically expand their facility. The County hopes to combine its resources with the City of Tallahassee to implement this program.
- Partnered with the City, Economic Development Council, Innovation Park, FSU, FAMU, and TCC to develop the “Framework for Sustainable Economic Development” to guide long-term economic investment through the extension of the one-cent infrastructure surtax.
- Evaluated the feasibility study for the proposed sports complex, in partnership with representatives from the KCCI.

Contact Us

(850) 606-5300
www.leoncountyfl.gov/edbp

ADVOCATING FOR LEON COUNTY’S ECONOMIC INTERESTS

- Leon County continues to focus on job creation and investment in the community:
 - » Created 858 jobs through capital infrastructure improvement projects, including the Public Safety Complex, branch libraries, stormwater improvements, and transportation improvements.
 - » Since their inception, invested over \$15.6 million in the Frenchtown/Southside Community Redevelopment Area (CRA) and the Downtown CRA, which were formed to revitalize downtown and areas to the north and south of downtown. Construction of the following major projects was partially funded through these CRAs: the Marriott Residence Inn (at the intersection of Gaines St. and Railroad Ave.); the Aloft Hotel (on the former Floridan Hotel site, on the northwest corner of Call and Monroe Streets); the Alliance Center (S. Monroe St., between Park and E. College Avenues); College Town; Goodbread Hills (nearly 100 low and very low-income apartments); sidewalks, landscaping, streetscapes, and stormwater ponds; and Cascade Park.
 - » Continued to support the creation of over 500 jobs through the Qualified Targeted Industry Program’s support of the following businesses: Red Hills Surgery Center, SunnyLand Solar LLC and SolarSink LLC, ACS State and Local Solutions, Event Photography Group, Inc., and Bing Energy.
- Continued to work with the Leon County Sales Tax Committee to enhance the “Framework for Sustainable Economic Development” for long-term economic investment through the extension of the one-cent infrastructure surtax.
- Staffed the Economic Development and Regulatory Review Team, comprised of interdepartmental personnel and community partners, to develop and monitor the progress of the 2012 Job



Did You Know

Leon County has invested over \$15.6 million in the Frenchtown/Southside Community Redevelopment Area (CRA) and the Downtown CRA, since their inception, to revitalize downtown and areas to the north and south of downtown.

Capital Projects and Job Creation (FY12 & FY13)

Over the past two years, the Board has taken strategic steps to focus resources on maintaining jobs, investing in the community, and creating local infrastructure improvements. The Board realized the current state of the economy, particularly the local construction industry, and accelerated the construction schedule for many projects utilizing existing cash reserves. These steps include committing \$93.3 million towards the following capital projects:

PROJECTS	PROJECT COSTS	JOBS CREATED
Public Safety Complex <i>(includes City and State Funding)</i>	\$45.0 million	414
Branch Libraries	\$4.6 million	43
Stormwater Improvements	\$14.2 million	130
Transportation Improvements	\$29.5 million	271
FY12 (Actual) & FY13 (Projected)		
Total Spending	\$93.3 million	858

Based on analysis performed by the Economic Development Council, for every \$1 million spent, 9.2 jobs are created; therefore, the job creation from the capital project investments, including the Public Safety Complex, is 858 jobs.

INVESTING IN THE COMMUNITY & JOB CREATION



Top left: Buck Lake Road Reconstruction Project; Top right: Public Safety Complex Rendering; Middle left: Cascade Park Amphitheatre; Center: Gaines Street Revitalization; Bottom left: Eastside Branch Library; Bottom right: Lake Jackson Branch Library Grand Opening



OFFICE OF ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS: SPECIAL PROJECTS/INTERGOVERNMENTAL AFFAIRS/GRANTS

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Goal Statement

To effectively serve the residents of Leon County by providing leadership, coordination and assistance to divisions to facilitate the delivery of services consistent with Board policy. This will ensure that divisions receive the resources, guidance, and support needed to provide superior services in a cost effective and efficient manner.

Strategic Initiatives/Support Highlights

Economy

- The County and City Commissions and their community partners appointed 18 citizens, representing a broad cross section of our community, to serve on the Leon County Sales Tax Committee. The Committee's charge is to collect public input and make recommendations regarding public policy for the renewal of the infrastructure sales tax within the County. The Committee is committed to engaging the public during this process, providing time at the beginning of each meeting for the community to voice their comments, recommendations, or projects for consideration.
- Developed the 2012 Job Creation Action Plan, with community partners from the economic development and business community.

Governance

- Established an interdepartmental Grants Team that meets regularly to identify grant opportunities to better leverage the County's funding resources and discuss grant proposals.

Contact Us

(850) 606-5300
www.leoncountyfl.gov/specialprojects

ADVOCATING FOR LEON COUNTY'S LEGISLATIVE INTERESTS

- Community partnership is important to the division's day-to-day functions. Partnerships with organizations such as the Florida Association of Counties, Leon County's state and federal legislative delegations, and the United Way of the Big Bend have assisted in leveraging financial, technical, and human capital to draw attention to the community priorities at the federal, state, and local level.
- The Intergovernmental Affairs/Special Projects Division prepared, guided, and implemented the County's 2012 state and federal legislative priorities to leverage state and federal funds for local projects and preempt legislation that threatens Leon County or local decision making.
- In order to increase community awareness on legislative issues, the County hosted several Legislative Dialogue meetings with community and regional partners throughout the legislative session to identify issues that are of concern for the Capital Region and discuss what actions needed to be taken to address these areas.
- The County hosted the 2012 Florida Association of Counties' Legislative Day which provides a unique forum for County Commissioners to discuss the top legislative issues with legislative leaders throughout the state.
- Grants Administration continues to explore and pursue federal, state, and private sector grant funding and reimbursement opportunities in furthering priority County programs and projects. At the end of the FY 2012, the County had obtained \$22.2 million in grant funding.



Did You Know

In Fiscal Year 2012, every \$1 Leon County spent as matching funds to obtain grant funding for County services resulted in more than \$12 in grant funding.

- In order to leverage grant opportunities with community partners, an outreach program is being developed through the implementation of the Grants Standard Operating Procedures manual, which outlines the process to coordinate with community partners, including the provision of requested letters of support.



Sales Tax Committee Meeting

OFFICE OF ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS: MINORITY/WOMEN & SMALL BUSINESS ENTERPRISE (M/WSBE)



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Goal Statement

To provide minority, women, and small businesses with a means of participation in Leon County's procurement process for the purpose of achieving economic parity among all Leon County vendors.

Strategic Initiatives/Support Highlights

Economy

- Reviewed all of Leon County's competitive procurement opportunities to determine aspirational goals for local, certified minority-owned and women-owned business enterprises (M/WBEs), and for set aside opportunities to boost participation among local small businesses.
- To enhance business relations within the community, the County implemented the 2012 Job Creation Action Plan. During the implementation of this Plan, the division reviewed additional procurement, training, and outreach opportunities to effectively communicate Leon County procurement and contracting opportunities for certified small, minority-owned, and women-owned businesses.
- The division works closely with the Leon County Minority/Women Small Business Enterprise Committee, the Economic Development Council, Tallahassee Chamber of Commerce, Capital City Chamber of Commerce, and the Gadsden County Chamber of Commerce to assist vendors.

Contact Us

(850) 606-1650
www.leoncountyfl.gov/mwsbe

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

MANAGING MINORITY-OWNED, WOMEN-OWNED & SMALL BUSINESS NEEDS

- In a continuous effort to support local businesses, including local small businesses, and to promote parity with local, certified minority-owned and women-owned businesses:
 - » No less than 26% of the \$29 million Public Safety Complex construction contract will be expended with certified, local minority-owned and women-owned enterprises, totaling more than \$7.5 million. This has been made possible through a strong partnership with the contracted Construction Manager for the project.
 - » Leon County awarded 55 housing rehabilitation, housing replacements, roof replacements, and septic tank repair contracts, totaling approximately \$798,143, to certified, local small businesses through the County's small business program, which limits competitive bidding for certain projects to local, certified small businesses.
- In order to effectively engage citizens in free business development and training workshops, the division worked with its community partners to secure co-sponsorships of the Leon County Small Business Financial Workshop, Small Business Week annual event, and Minority Enterprise Development Week.
- To address areas of concern among small, minority-owned, and women-owned businesses, the division hosted two workshops, at no cost to attendees, regarding financial issues, and bonding and insurance.
- The division demonstrated performance and results through its continuous monitoring of Leon County's procurement activities which allows for quick notification of certified small, minority-owned, and women-owned businesses regarding Leon County procurement opportunities.
- As responsible stewards of the County's resources, the M/WSBE Division partnered with the Purchasing Division to conduct contract and compliance training for County staff. This training was offered as a follow-up to the initial training that was provided to County staff during the implementation of the B2Gnow Contract Compliance Monitoring System.
- Leon County government set aside procurement opportunities for competition among certified Small Business Enterprise participants.



Small Business Workshop and Reception



Did You Know

There are approximately 200 small, minority-owned, and women-owned businesses certified to participate in the M/WSBE program through a joint partnership of Leon County and the City of Tallahassee.

If you are interested in becoming certified or in renewing your certification, go online at: www.leoncountyfl.gov/mwsbe or call the Division of Minority/Women & Small Business Enterprise.



OFFICE OF ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS: TOURISM DEVELOPMENT

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Mission Statement

To spearhead and coordinate the tourism-related marketing and management of the destination through the coordination of the hospitality industry, local governments and the business community to sustain and grow visitor spending and job creation in the Tallahassee region.

Strategic Initiatives/Support Highlights

Economy

- Developed the Inaugural Capital Cuisine Restaurant Week, in partnership with 22 dining stakeholders and the Florida Restaurant and Lodging Association in May. During this week, hotel occupancy increased by 5.9% over May 2011. The event will expand to 12 days in 2013 and will include a musical component.
- Partnered with Choose Tallahassee to train volunteer ambassadors to spread the word that Tallahassee-Leon is a retirement destination. Provided \$10,000 in marketing support.

Quality of Life

- Provided \$1.78 million of existing Leon County Tourist Development tax revenue towards construction of the amphitheatre at Cascade Park, in partnership with the City and Blueprint 2000. The amphitheatre will be a performing arts destination for community and draw regional visitors.

Contact Us

(850) 606-2300
www.visittallahassee.com

PROMOTING AND MARKETING FLORIDA'S CAPITAL REGION

- The division works closely with local and state tourism partners and hospitality agencies, such as Visit Florida, FSU & FAMU Boosters and Alumni Associations, the Tallahassee/Leon County Economic Development Council, and the Florida Restaurant and Lodging Association, to highlight the area's best features and market Leon County as a year-round destination. This past year, these partnerships have helped increase the community's profile as a tourism destination. For example:
 - » Hotel occupancy has increased by 3.5% in 2012 over the same period in 2011.
 - » Overall visitation increased by 13.2% in 2011 with direct spending increasing by 11.4% to \$577.20 million.
 - » Tourism related jobs increased by 11.5% in 2011 to 12,228 in Leon County.
 - » Tourist Development Tax collections for the first 11 months of the FY 2012 fiscal year are up by 10%.



Museum of Florida History

- » 53% increase in traffic to the VisitTallahassee.com website and a 150% increase to the mobile site.
- » An estimated 19.9 million people saw articles about Leon County as a result of hosting events such as journalist tours, which is equivalent to \$1.1 million of free advertising for local businesses.
- » 264% increase in Facebook "likes" and a 132% increase in Twitter Followers.



Did You Know

Leon County had approximately 2.6 million people visit our community which accounts for \$580 million in direct spending, an \$800 million total economic impact, and over 12,000 tourism related jobs.



- Leon County prides itself on creating a welcoming atmosphere to all visitors. The Division of Tourism Development provided visitor services to 253 groups that came to Leon County, representing 22,527 individual guests. The Leon County Visitor Information Center (106 East Jefferson Street) assisted 6,445 domestic visitors and 1,084 international visitors. This is an increase of 5% over last year.
- Tourism Development coordinated with the City of Tallahassee and Blueprint 2000 to develop an Interlocal Agreement designating programming for the amphitheatre in Cascade Park. The division is establishing a STAGE Committee to engage various stakeholders in the cultural community and neighborhoods adjacent to the amphitheatre.
- During 2012, the Tourism Development Division attracted the 2012 and 2013 Florida High School Athletic Association's High School Cross Country Championships, which was held at the Leon County Apalachee Regional Park Trail, and hosted two major softball tournaments in August that brought in 1,100 visitors and resulted in 1,309 room nights.



Did You Know

Leon County Tourism Development awarded over 110 grants to support local organizations and events.



Mission San Luis



Tallahassee Museum Zipline Course

Demonstrating Highest Standards of Public Service



Janet Roach, Meetings & Conventions Sales Manager, was selected for the Supplier of the Year award by the Florida Chapter of the Society of Government Meeting Professionals for her contributions and commitment.

Lorrie Allen, Leisure Sales Manager, was named Associate of the Year by both the Georgia Motorcoach Association and the Alabama Motorcoach Association. This award recognizes professional representation in the marketplace and quality service provided to members of the associations.



Leon County Apalachee Regional Park Trail





PUBLIC WORKS AND COMMUNITY DEVELOPMENT

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Mission Statement

To provide safe, efficient, and sustainable roadways and transportation amenities, stormwater facilities, parks and recreation opportunities, and maintenance services throughout Leon County that enhance its livability, environment and economic vitality.

Strategic Initiatives/Support Highlights

Governance

- Through the Operations Division, Leon County constructs and maintains County roads, roadsides, and County-owned drainage systems, provides effective and environmentally sound mosquito control services, prepares for and responds to disasters, and helps save and repair lives by removing downed trees, mitigating flooding, clearing roadways and maintaining roadway signage.
- Engineering Services constructs and maintains infrastructure, including roads, sidewalks, and stormwater systems, and monitors water quality at 73 sites, including all major water bodies.
- Fleet Management procures and maintains vehicles and equipment for the Board of County Commissioners and all Constitutional Offices, other than the Sheriff's Office.

Quality of Life

- Parks and Recreation maintains County parks, including ball fields, boat landings, more than 3,400 acres of greenways and trails, and open spaces, as well as five multi-purpose community centers.

Contact Us

(850) 606-1500
www.leoncountyfl.gov/pubworks

PLANNING, BUILDING & MAINTAINING QUALITY INFRASTRUCTURE

- **Timber Lake Flood Relief Project** - Leon County started the Timber Lake Flood Relief Project in September 2011 in response to 15 years of excessive flooding. In that time, Timber Lake had flooded numbers of times with the most well-known occurrence in 2008 from Tropical Storm Fay when rain gauges recorded a tremendous 19.5 inches of rain.
- During Tropical Storm Fay, 35 homes flooded during the storm. Streets and homes were flooded for days. The depth of water on the entrance road was estimated at nearly five feet. As a result, evacuations by boat became a necessity.
- Leon County constructed a stormwater pond alongside the community's existing pond. Additionally, Leon County built a small retaining wall to help better control offsite water from flooding adjacent homes, and the lone entrance was raised about 1.5 feet to better withstand future events.
- To fund the project, Leon County received a federal grant worth \$2.4 million to mitigate future disaster-level flooding.
- Leon County also provided a new park and welcoming area for residents to enjoy the expansion of the subdivision's pond.





ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Goal Statement

To provide the public with professional services for the construction and maintenance of cost-effective infrastructure to enhance our community's quality of life.

Strategic Initiatives/Support Highlights

Environment

- Prepared project descriptions and cost estimates to extend central sewer to Woodville consistent with the Water and Sewer Master Plan, and presented the project to the Sales Tax Committee for potential funding.

Quality of Life

- Coordinated design and permitting for the construction of Miccosukee Community Park ball fields.
- Assessed the feasibility, cost and suitability of the North East Park site prior to purchase, as part of the County's due diligence process.

Contact Us

(850) 606-1500
www.leoncountyfl.gov/pubworks

PROFESSIONAL SERVICES AND QUALITY INFRASTRUCTURE

- A safe and efficient transportation system is one of the standards for local government. Leon County is committed to constantly evaluating roadways for efficiencies. This past year, Engineering:
 - » Completed Buck Lake Road Phase III, which is between Davis Drive and Pedrick Road. The final design was a result of considerable community involvement over the course of ten years. Significant stormwater and safety improvements were blended with the community's vision for sidewalks, bike lanes and landscaping.
 - » Conducted the Bannerman Road corridor study. This conceptual plan highlights public participation, with an active Citizen Advisory Committee and several open houses held for public input.
 - » Completed nearly five miles of sidewalk, bike lanes, and safety improvements along Deerlake Drive and Kinhega Drive. This project emphasized collaboration with the Killlearn Lakes Homeowners Association (HOA).
 - » Constructed turn lanes on Buck Lake Road at Nabb and Walden Roads, improving safety and traffic flow.
- In order to implement the most cost-effective options to reduce flooding and improve the community's surface and ground water quality, Engineering Services:
 - » Paved Selena Road, which was a flood-prone dirt road that was critical for neighborhood access during flood events. Property owners were actively engaged and donated the necessary rights-of-way.
 - » To address long-term flooding issues, the storage capacity of Timber Lake Pond was tripled to reduce flood potential and raised the sole access road by 1.5 feet to provide emergency access during major events. Funding was provided by a

Community Development Block Grant and the HOA donated rights-of-way within the subdivision.

- » Rehabilitated the Lake Munson Dam, by actively working with advisory groups and the Florida Fish and Wildlife Conservation Commission, to develop a drawdown and rehabilitation plan that significantly improved the safety of the dam.
- » Implemented the Ben Boulevard Stormwater Project. Staff worked with residents to develop the scope of the flood relief project, with project design parameters developed from input received during public meetings held in the community.
- » Improved Lawndale drainage along Buck Lake Road, which provides overflow relief from a low area. Construction occurred during the summer break to minimize traffic disruptions to the nearby elementary and middle schools.
- » Stabilized a concrete channel along the Sharer Road outfall. This water quality project retrofitted a badly eroded ditch, thereby reducing sedimentation reaching Lake Jackson.



Buck Lake Road Reconstruction Project



PUBLIC WORKS: PARKS AND RECREATION

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Goal Statement

To provide for the safety, comfort, and convenience of the public by creating, maintaining infrastructure and programs supporting recreation, parks and open space.

Strategic Initiatives/Support Highlights

Quality of Life

- Revised Miccosukee Canopy Road Greenway Land Management Plan, in partnership with the Greenway's Citizen Advisory Committee. The Committee and staff conducted 15 meetings, developed a sustainable plan which allows passive recreational use in an ever-increasing urbanized area, while preserving the canopy road and immediate environs.
- Acquired a 100-acre parcel which will be the future home of a much-needed North East Park.
- Continued developing parks and greenways consistent with management plans. Blueprint 2000 funds were allocated to provide public access and improvements at Fred George Sink and St. Marks Headwaters Greenway properties. Continued working with the Wildwood Preservation Society to establish an educational program and museum on the Fred George Greenway property. Significant planning and development will occur during fiscal years 2013 and 2014.
- Developing revisions to the J.R. Alford Greenway Land Management Plan, in partnership with the Greenway's Citizen Advisory Committee.

Contact Us

(850) 606-1470
www.leoncountyfl.gov/parks

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

MAINTAINING LEON COUNTY'S PRISTINE PARKS & GREENWAYS

- Leon County continues to develop and promote the many unique recreational amenities the community desires. The Apalachee Regional Park Cross-Country facility was significantly improved this year, including the addition of a permanent stage, a power source, decorative fencing, landscaping, and limited trail widening. These improvements, made possible through partnerships with Leon County Schools, Florida State University (FSU), and the Gulf Winds Track Club, gave rise to nine events hosted at the facility during the year, nearly double the number of events held there the year before.
- Rehabilitated boat landings and completed cleanup projects, including: projects at Coe Landing, Hall Landing, Meginnis Arm Landing, and Williams Landing; dirt ramp grading at Highway 27 Landing and Miller Landing; and three volunteer cleanup

Did You Know
More than 3,000 youth participate in Leon County government's sports programs annually.

events with Tri-Eagle Sales, Florida Fish and Wildlife Conservation Commission, FSU, and volunteers.

- Operated and maintained seven community parks, a regional park, three campgrounds, 25 boat landings, five community centers, and over 2,600 acres of Greenways, providing a wide variety of active and passive recreational opportunities, preserving valuable open space, enhancing residents' quality of life, and providing important economic benefits.



Daniel B. Chaires Community Park



- Through Leon County's community centers, provided a variety of activities for seniors, in partnership with Leon County Senior Outreach, which conducts monthly Senior Days at Fort Braden, Chaires, Miccosukee and Woodville Community Centers, and provided venues for community events and for residents to celebrate anniversaries, retirements, reunions, and other life events.



Leon County Greenway Day



Leon County Apalachee Regional Park Trail Aerial View



Fort Braden Community Center

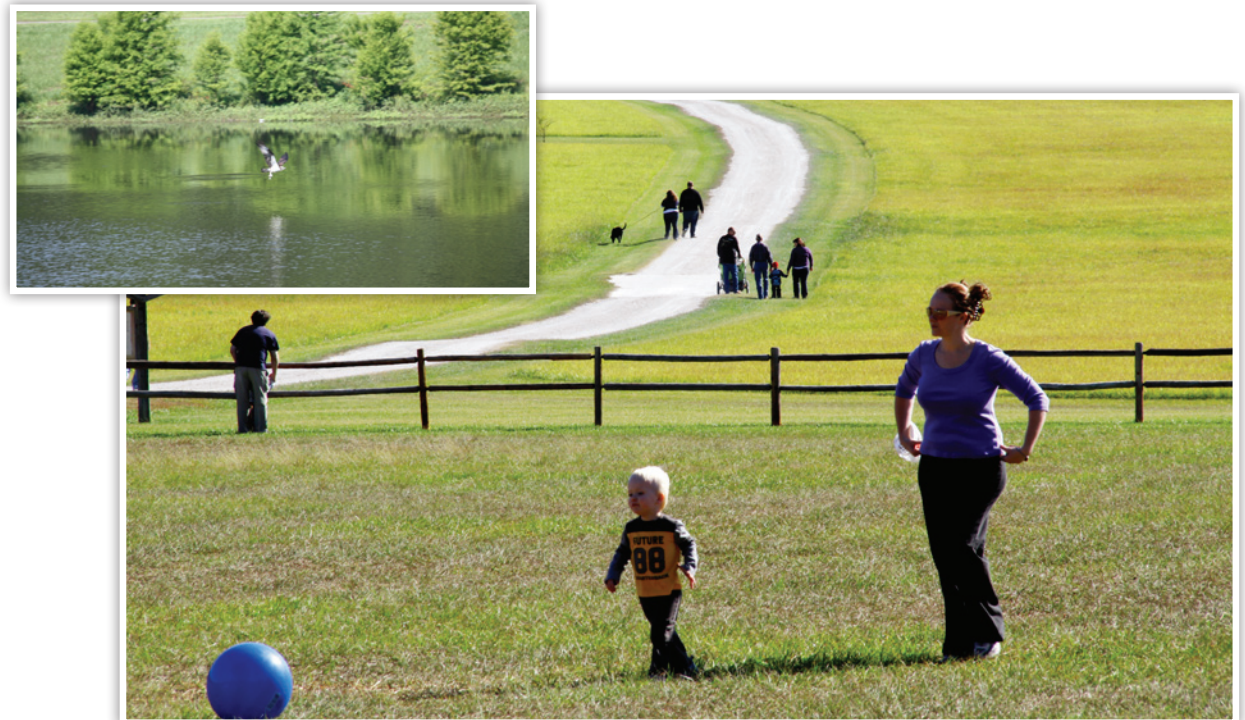


LEON COUNTY PARKS

- **Apalachee Regional Park**, 7550 Apalachee Pkwy.
4 Multipurpose fields (2 lighted, 2 not lighted), Soccer, Football
- **Canopy Oaks Community Park**, 3250 Point View Dr.
2 Little League Fields (lighted), 2 Tennis Courts (lighted), Multipurpose Field (lighted), Concession/Restroom, Playground
- **Daniel B. Chaires Community Park**, 4768 Chaires Cross Rd.
4 Tennis Courts (lighted), 2 Basketball Courts, Restrooms/Concession Building, 2 Standard Little League Baseball Fields (lighted), 1 T-Ball Field (not lighted)
- **Fort Braden Community Park**, Located adjacent to the new Fort Braden School
2 Little League Baseball Fields (lighted), Multipurpose Field (lighted), Restrooms/Concession Building
- **J. Lee Vause Park**, 6024 Old Bainbridge Rd.
6 Picnic Pavilions (available for rental), 26 Acres Open, Wooded Spaces, 1 Mile of Hard Surface Paths for Bikes and Pedestrians, Extensive Boardwalk, Restrooms, Playground, Volleyball Net
- **J. Lewis Hall Sr., Woodville Park and Recreation Complex**, 1492 J Lewis Hall Sr. Ln.
4 Little League Baseball Fields (2 lighted), Junior League Field (lighted), Softball Field, 2 Basketball Courts, Multipurpose Field (lighted), Youth & Tot Playground, Restrooms/Concession Building
- **J.R. Alford Greenway**, 2500 S. Pedrick Rd.
Over 800 Acres of Trails and Open Space for Hikers, Mountain Bicyclists, Equestrians (Horse Trailer Parking)
- **Jackson View Park**, 2585 Clara Kee Blvd.
Walking Trails, Picnic Area, Open Space, Observation Deck
- **Kate Ireland Park**, 12271 Iamonia Landing Rd.
Picnic Shelter, Playground, Nature Trails, Restrooms
- **Lake Henrietta Park**, 3305 Springhill Rd.
Walking Trail (Paved, 1.2 Miles Long)
- **Gilwaters Preserve Park**, 5800 Crawfordville Hwy.
Picnic Shelter, Restrooms, Nature Trails, Landing
- **Martha Wellman Park**, 5317 W. Tennessee St.
Walking Trails (7/10 Mile Long)
- **Miccosukee Canopy Rd. Greenway**, 5600 Miccosukee Rd.
14 Miles of Trails and 500 Acres of Open Space for Hikers, Mountain Bicyclists, Equestrians, Picnic Tables and Benches
- **Miccosukee Community Park**, Located at the Old Concord School House on Moccasin Gap Rd.
Youth Playground, 2 Basketball Courts (lighted), 2 Picnic Shelters, Junior League Baseball Field, Concession/Restroom
- **Pedrick Pond**, 5701 Mahan Dr.
Walking Trail (7/10 Mile Long)
- **Stoneler Rd. Park**, Located off of Capital Circle Northwest
Little League Field (lighted), Picnic Shelter, Playground
- **Tower Rd. Park**, Northwest Area
Multipurpose Field (lighted), Baseball, Football, Soccer, Playground, Picnic Shelter

LEON COUNTY BOAT LANDINGS

- **Ben Stoutamire Landing**, Ben Stoutamire Road off of SR 20 on Lake Talquin
- **Bull Headley Landing**, Bull Headley Road on South Lake Iamonia
- **Cedar Hill Landing**, Cedar Hill Road on East Carr Lake
- **Coe Landing**, Coe's Landing Road off of SR 20 on SE Lake Talquin
- **Crowder Landing**, Crowder Road and US 27 North on Lake Jackson
- **Cypress Landing**, Cypress Landing Road on East Lake Miccosukee
- **Elkhorn Landing**, Elkhorn Road off of SR 20 on South Lake Talquin
- **Faulk Drive Landing**, Faulk Drive on West Lake Jackson
- **Fuller Road Landing**, Fuller Road on West Lake Jackson
- **Hall Landing**, Hall's Landing Road off of SR 20 on South Lake Talquin
- **Lake Munson Landing**, Munson Landing Road on East Lake Munson
- **Meginnis Arm Landing**, Off Lakeshore Drive on Lake Jackson
- **Miller Landing**, Miller Landing Road on East Lake Jackson
- **Ochlockonee Landing**, Tower Road, at the End of Road
- **Reeves Landing**, Reeves Landing Road on NW Lake Miccosukee
- **Rhoden Cove Landing**, Rhoden Cove Road on East Lake Jackson
- **Sunset Landing**, Old Bainbridge Road on West Lake Jackson
- **US 27 North Landing**, Lake Jackson
- **Van Brunt Landing**, Lake Iamonia Road on NE Lake Iamonia
- **Vause Landing**, Jack Vause Landing Rd off of SR 20 on SE Lake Talquin
- **Wainwright Landing**, Wainwright Road off of SR 20 on South Lake Talquin
- **Williams Landing**, William's Landing Road off of SR 20 on SE Lake Talquin



J.R. Alford Greenway



Goal Statement

To provide for the safety and convenience of the public by constructing, maintaining, beautifying and protecting our infrastructure, which includes transportation maintenance, stormwater maintenance, right-of-way maintenance, and mosquito control services.

Strategic Initiatives/Support Highlights

Environment

- Expanded the Wildflower Pilot Program, in partnership with the Florida Department of Transportation, Apalachicola National Forest, Liberty County, Wakulla County, and Magnolia Chapter of the Florida Native Plant Society. In 2013, Floridians will commemorate the 500th year of Spain's relationship with Florida, and native wildflowers will be a prominent icon of that celebration.
- Continued the Roadside Recycling Initiative, with the quantity of litter recycled from roadsides increasing from nine tons last year to over thirteen tons this year, a 45 % increase. This initiative is focused toward keeping County roadsides looking clean and beautiful, while promoting sustainability within the community.
- As part of Leon County's Tree Bank program, Arbor Day 2012 was celebrated by planting 91 trees at Lake Henrietta, in partnership with the City of Tallahassee and more than sixty volunteers.

Contact Us

(850) 606-1400
www.leoncountyfl.gov/pubworks

TRANSPORTATION INFRASTRUCTURE

- Responded to 14,400 requests for mosquito control services following heavy rains associated with Tropical Storm (TS) Debby. Last year, the County responded to over 6,500 service calls. This overwhelming increase in demand stretched resources and initially extended response times. In response, Leon County implemented seven-day-a-week ground spraying, conducted aerial spraying for adult mosquito control in the southern portions of the County, and continued targeted ground spraying in other areas of the County.
- Collected and recycled more than 2,183 discarded tires, which are popular breeding grounds for mosquitoes.
- In response to flooding caused by TS Debby, pumped flooded areas to provide access and remove downed trees. In response to TS Isaac, opened four sandbag locations which dispersed over 6,000 sandbags to citizens, and assigned staff to 24-hour emergency activation to remove downed trees and respond to flooding.
- Completed routine maintenance and construction projects for stormwater facilities, including: the Hastings Drive pipe replacement, Apollo Trail ditch replacement, Calle De Santos

conveyance project, Apalachee Regional Park project, Main Library stormwater ponds, Huntington Oaks Plaza stormwater pond, and Stoneler Road Park project.

- Maintained more than 480 acres of landscape and areas throughout Leon County.
- Resurfaced 6.2 miles of road using the Open Grade Mix technique, which reduces maintenance costs, protects the infrastructure investment, and improves the driving experience and safety. Open Grade Mix roads have an environmentally friendly aspect since they treat up to one inch of rainfall within the porous surface of the pavement, thereby requiring less land for stormwater treatment than conventional roads.



Did You Know

During this past year, Operations...

- Repaired over 119 miles of road shoulders
- Installed and repaired over 10,905 street signs
- Painted over 99,783 square feet of pavement symbols





PUBLIC WORKS: FLEET MANAGEMENT

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Goal Statement

To provide the best quality maintenance and repair at the most economical cost to taxpayers of Leon County.

Strategic Initiatives/Support Highlights

Environment

- Established a Green Fleet Team, tasked with the following goals: to increase the number of vehicles and heavy equipment using alternative fuel; to increase the average miles per gallon; to reduce overall fuel consumption by 3% by 2015; to implement a green driver education program for all employees driving County vehicles; and to implement an anti-idling program.
- To transition more of its fleet to alternative fuel, Leon County purchased a 2012 Honda Civic dedicated to run on Compressed Natural Gas (CNG) and a gasoline-powered 2012 Ford F-350 that has been converted to dual fuel CNG. An existing 2010 GMC gasoline-powered truck was converted to dual fuel CNG.
- Recycled batteries, motor oil, oil filters, tires, and approximately 90% of all automotive parts.
- Researching the feasibility of using Echo Power Synthetic Blended recycled motor oil in the County's diverse fleet.

Contact Us

(850) 606-2000
www.leoncountyfl.gov/fleet

VEHICLE REPAIR & PREVENTATIVE MAINTENANCE

- To promote efficiencies within Fleet Management and improve the management of resources:
 - » Performed 1,057 preventative maintenance services (98% of all vehicles).
 - » Replaced fuel delivery pumps at the Blair Stone Road site with low maintenance mechanical units.
- In order to properly manage the community's financial resources, Fleet Management regularly pursues cost-saving opportunities such as:
 - » Investing in new hybrid vehicles. The average MPG of hybrid vehicles purchased in FY 2012 is 27.46. The same hybrid purchased in FY 2009 yielded an average MPG of 24.09. This is an increase of 3.37 miles in the average MPG.
 - » Collected \$144,780 in surplus vehicle and equipment auctions and \$344,000 in buy-back equipment for a total of \$484,780.

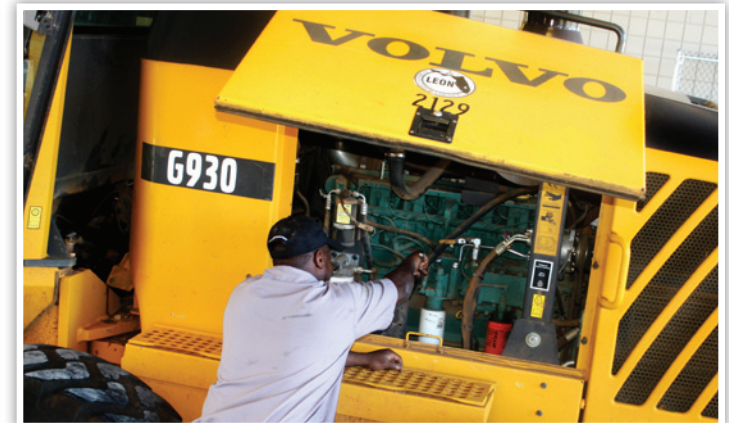


Did You Know

Leon County's fleet has 26 vehicles that use alternative fuel.



Idle Free Zone





ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Mission Statement

To serve the people of Leon County as a responsible steward of public real estate and building infrastructure necessary to support County operations in a timely, professional and cost-effective manner.

Strategic Initiatives/Support Highlights

Quality of Life

- Constructing the Public Safety Complex, in partnership with the City of Tallahassee and the Leon County Sheriff. This is the most integrated and technologically sophisticated construction project ever managed by the County. In 2013, it will house the public safety emergency communications center, a regional transportation management center, Leon County Emergency Medical Services, Tallahassee Fire Department, and the Leon County Emergency Operations Center.
- Constructed the expanded 12,000-square-foot Lake Jackson Branch Library through the reuse and renovation of a vacant big box store at the Huntington Oaks Plaza.
- Redeveloping Lake Jackson Town Center at Huntington (formerly Huntington Oaks Plaza), through a sense of place initiative.

Environment

- Constructed the Leon County Sustainable Demonstration Center, a net-zero energy use facility that produces at least as much energy as it consumes.

Contact Us

(850) 606-5000
www.leoncountyfl.gov/facilities

PROFESSIONAL CONSTRUCTION & MAINTENANCE FOR COUNTY BUILDINGS

- Constructed a Veterans Resource Center in the Historic Amtrak Station, which is devoted to connecting veterans with employment opportunities, education benefits, counseling, and on-site job training in partnership with WORKFORCE plus.
- Negotiated a long-term lease to consolidate several locations of the Leon County Supervisor of Elections office into a warehouse and training facility within the Elections' operating budget. This effort reduced the number of facilities used by the Supervisor of Elections from five to two and avoided the construction of a new \$10 million building.
- Leon County is recognized as a leader in sustainability. For example:
 - » The County reused and renovated a vacant space in Huntington Oaks Plaza to house the expanded Lake Jackson Branch Library.
 - » Additionally, Huntington Oaks Plaza property is undergoing reconstruction through a sense of place initiative to make it a destination for the Lake Jackson area. Improvements will include new parking, landscaping, lighting, a bus stop, and some new tenants, including the Leon County Tax Collector, connected to the community by sidewalks on Fred George Road.

- » Leon County transformed the Leon County Cooperative Extension building and grounds into a state-of-the-art Sustainable Demonstration Center, which includes the net-zero energy use building. In recognition, Leon County was a finalist for a Sustainable Florida Best Practice Award in 2012.
- » Design and construction of the Eastside Branch Library at Pedrick Pond Park was completed to LEED Gold standards, and opened in November 2011. LEED (Leadership in Energy and Environmental Design) is an ecology-oriented building certification program under the auspices of the U.S. Green Building Council. LEED



Eastside Branch Library



Certifications are available at four different levels depending on the number of credits earned: Certified, Silver, Gold and Platinum (the highest).

- To provide safe, clean, and fully functional facilities to support County functions and to meet state mandates for entities such as the Courts, the division completed several midsize renovations and project upgrades throughout the year.



Did You Know

The Energy Savings Contracts implemented from 2005-2011 continue to save energy at rates close to \$600,000 a year, and through the last five-year audit have proven to have saved \$2.95 million.



PUBLIC WORKS AND COMMUNITY DEVELOPMENT: DEVELOPMENT SUPPORT & ENVIRONMENTAL MANAGEMENT (DSEM)

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Mission & Goal Statements

DSEM: To support the development of a sustainable community and its built environment, while protecting and preserving our natural resources to maintain the quality of life for all citizens, while building positive relationships through exceptional customer service.

Development Services: Guide and support the development of sustainable communities through the adopted policies of the Comprehensive Plan and development of standards of the Land Development Code, while ensuring and promoting the quality of life for all citizens of Leon County.

Building Plans Review and Inspection: Ensure that built environments are safe, accessible and energy efficient through compliance with all applicable construction codes, plans review, inspections, the use of automated technologies and continuing staff development.

Environmental Services: Provide high quality technical and scientific permitting and review services to the public and to disseminate environmental information to the public and government agencies in support of environmental protection efforts.

Permit and Code Services: Administer, centralize, coordinate, and facilitate licensing code compliance, citizen review boards, and growth and environmental management services to residents, property owners and land development professionals served by DSEM, in order to achieve compliance with adopted ordinances and policies.

Contact Us

(850) 606-1300
www.leonpermits.org

PERMITTING, INSPECTION, DEVELOPMENT & SUPPORT

Development Services Division

- Reduced staff's site and development plan review and approval process time by up to 50%, while enhancing customer service, through:
 - » Two-track review, which allows applicants to select either: Concept Approval, with abbreviated submittal requirements and applicant approval assurances required to market the project and secure financing; or Final Design Approval, which compresses the review timeframe by providing concurrent review of the project's site plan and environmental management permit.
 - » The Project Manager model, which provides a primary contact for particular projects, empowered to advocate for the project, and resolve or elevate issues to the Department Director for resolution.
- Amended the Land Development Code to allow community gardens on County-owned facilities, which promotes sustainable practices and responsible stewardship of community resources.
- Assigned and/or verified approximately 2,100 street addresses, part of the County's ongoing effort to provide a reliable and consistent system of assigning addresses for buildings and properties, which is essential for public health and safety.
- Approved two Planned Unit Development (PUD) applications which, as a result of input from neighboring residents, include design aspects to mitigate neighborhood concerns and environmental constraints.

Building Plans Review and Inspection Division

- Continued to ensure building safety within unincorporated Leon County: performed 13,977 building, electrical, plumbing and



Did You Know

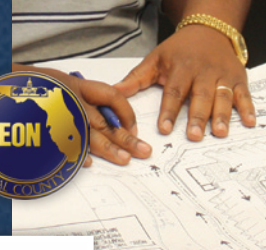
Leon County accepts and reviews many types of plan submittals electronically. Applicants may submit digital plans or electronic files in lieu of paper copies.

mechanical inspections; completed 6,658 plan reviews; and issued 3,328 building permits.

- In partnership with other County offices, created a FEMA Letter of Map Revision for a portion of the Timber Lake Subdivision, which provided homeowners relief from certain requirements of FEMA flood insurance, and continued work to achieve a Community Rating Service classification within the National Flood Insurance Program, which will reduce flood insurance rates for unincorporated County residents who currently have flood insurance, demonstrating team work and the highest standards of public services.

Environmental Services Division

- Adopted the Minimum Countywide Environmental Regulations Ordinance as a result of a process that began in November 2010, when Leon County voters approved an amendment to the County's Charter on environmental regulations, which was proposed by a Citizens Charter Review Committee. City and County employees worked in the spirit of cooperation, with a citizens committee, to develop the new Ordinance, which helps protect our environmental assets while supporting economic development.
- Continued to update 100-year floodplain data in the Tallahassee-Leon County Geographic Information System (GIS), based on analysis received during the development review process, which provides valuable information and expedites future development reviews for areas surrounding the newly-documented floodplain areas.



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Strategic Initiatives/Support Highlights

Economy

- Waived DSEM permit review fees for veterans with a 100% service connected disability, for manufactured home set-up, or constructing a new or altering an existing single family dwelling.
- Suspended fees for extensions to development orders and building permits for 2012.

Environment

- Leon County and the City adopted the Minimum Countywide Environmental Regulations Ordinance.
- Developed natural habitat management plan guidelines to expedite the Environmental Impact Analysis for environmental permits.

Quality of Life

- Developed a one-stop application process for temporary uses/structures, temporary construction staging areas, and temporary special events permits, in partnership with the City's Fire Department, Leon County Sheriff, Leon County Emergency Medical Services, and the Leon County Health Department.

Governance

- Enabled the public to electronically file legal documents related to development review and permitting. Over 185 legal documents have been remotely recorded since implemented.
- Exempted vested single family lots, for new homes and additions, from having to provide closed basin volume control standards onsite, which expedites single family permitting for lots legally established before the Comprehensive Plan was adopted.

Cooperation brings better environmental standards

Support for economic development. Protecting the environment. Engaging the community. County and city cooperation.

Vincent S. Long and Anita Favors Thompson

My View

A proposed ordinance on countywide environmental regulations will go before the city and county commissions this week to help accomplish all those objectives. As the county administrator and city manager responsible for the ordinance's ultimate implementation, we believe this is a story worth telling.

The new environmental ordinance is designed to help protect our environmental assets while supporting economic development. The city and county have been partners in the development of this new ordinance. There has been a healthy exchange of ideas and the necessary give-and-take to arrive at what is in the best interest of the entire community.

Both of our staffs worked in the spirit of cooperation, and we are extremely proud of their efforts — with leadership from David McDevitt of the county's Development Support and Environmental Management Department and Karen Jumon-

ville of the city's Growth Management Department.

Critically important was the leadership and direction from the city and county commissions and the spirit of cooperation that these seated commissions brought to the table. And, perhaps, most important of all was the support and engagement of the community.

The official process began with the approval in November 2010 by Leon County voters of an amendment to the county's charter on environmental regulations. That amendment was proposed by a Citizens Review Committee, which represented a diverse cross section of

our community, following many hours of testimony and input from the public.

To assist in the development of the environmental ordinance, another citizens committee was created. It consisted of individuals selected for their extensive knowledge of county and city environmental regulations. Through their efforts, issues were vetted and improvements were made to the proposed ordinance.

One of the issues the committee tackled was balancing environmental protection and development. Though they might seem at odds on the surface, these concepts are not mutually exclu-

sive. The establishment of countywide environmental standards helps simplify the compliance review process associated with development proposals by reducing the overall time it takes for review and approval.

The expression "water knows no political boundary" drove a significant portion of the initial efforts. The community's environmental resources and natural systems, especially surface water systems, cross political boundaries and, therefore, should be consistently and uniformly protected and preserved regardless of



Long



Thompson

ABOUT THE AUTHORS

Vincent S. Long has been the Leon County administrator since July 2011 and has worked for the county since 1995. Contact him at (850) 606-5300 or LongV@LeonCountyFL.gov. Anita R. Favors Thompson has been the city manager of the city of Tallahassee since April 1997. Contact her at (850) 891-8200 or citymanager@talgov.com.

See PROCESS, Page 4

A joint County/City My View article published in the Tallahassee Democrat

- Continued to protect the community's natural features: reviewed and approved 40 Natural Features Inventories, 80 site plans, 32 operating permits, 382 single-family permits, 202 operating permit renewals, and 73 environmental permits. Also provided customer service to over 1,500 clients and performed more than 7,000 environmental inspections.
- Approved the environmental permit to widen Capital Circle SW from Tennessee St. to Orange Ave. Several flood-prone properties with development rights were acquired and protected through conservation easements, in mitigation for crossing Gum Swamp.
- Finalized the Park Place PUD Concept Plan, which involved complex stormwater calculations to minimize downstream flooding and wetland disturbances with onsite mitigation, and completed environmental permitting for the Governor's Charter School Academy PUD and the first phase of the Summerfield PUD.
- Permitted the master stormwater facility for the undeveloped commercial property at the interchange of I-10 and Hwy. 90 East, and permitted a bridge over the floodway on the same property.
- Worked with the Science Advisory Committee and incorporated citizen engagement to review and develop recommendations on the "Onsite Sewage Treatment and Disposal and Management Options Report".

Permit & Code Services Division

- Expansion of simulated gambling facilities in Leon County was a growing community concern which led to the Board adopting an ordinance in 2011 to regulate and limit the number of such facilities. In 2012, 17 Simulated Gambling Devices Permits were issued.
- Development support through customer service is critical. During the year, more than 10,000 walk-in customers were assisted, over 32,000 phone calls were answered, and over 200 online Citizens Connect Service Requests were responded to. Additionally, 1,708 contractor licensing customers were supported over the phone or in person.
- Responded to 3,320 code compliance calls from citizens, reporting issues such as public nuisances, junk, illegal dumping, or illegally removing trees or filling wetlands, resulting in 877 site inspections, and the presentation of 115 cases before the Code Enforcement Board for resolution.



PUBLIC WORKS AND COMMUNITY DEVELOPMENT: DEPARTMENT OF P.L.A.C.E. | BLUEPRINT 2000

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Mission Statement

To implement the Blueprint program in a timely and cost-effective manner, utilizing sound but innovative business practices, while keeping the citizenry informed and involved.

Strategic Initiatives/Support Highlights

The Blueprint 2000 Intergovernmental Agency (BP2000) is a division of the Department of PLACE (Planning, Land Management, and Community Enhancement). BP2000 plans, designs, and constructs infrastructure and environmental projects funded from the one-cent local-option sales tax. The Intergovernmental Agency Board consists of the seven Leon County Commissioners and the five City of Tallahassee Commissioners. BP2000 also works with a 13-member Citizens Advisory Committee and technical staff from City and County departments.

The City and the County Commissions agreed to a joint management approach for the implementation of BP2000 projects, which are allocated 80% of the funds generated from the one-cent local-option sales tax. Additionally, 10% of the one-cent sales tax revenue is allocated to support County projects, and 10% is allocated to support City Projects, as approved by the respective Commissions.

PLACE emphasizes the desire to create a livable, sustainable community and coordinates BP2000 and Planning activities for Leon County and the City of Tallahassee.

Contact Us

(850) 219-1060
www.blueprint2000.org

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

PRESERVE, PROTECT & ENHANCE THE COMMUNITY'S QUALITY OF LIFE

- The 24-acre Cascade Park exemplifies BP2000's commitment to preserve, protect and enhance the community's quality of life through holistic and coordinated planning, transportation, water quality, environmental, and green space projects. Cascade Park will be the social center of our community encompassing the arts, entertainment, history, education, wellness, and pride when it opens in 2013. It will include an amphitheatre, Capital HealthPlan Multi-use Trail & Bike Paths, Interactive Water Play Plaza, Boca Chuba Commemoration, Smokey Hollow, Timeline Fence, and many other furnishings. The Park will also provide significant stormwater management facilities to abate flooding problems along Franklin Boulevard and South Monroe Street.
 - » Cascade Park incorporates lands that were previously known as Smokey Hollow, a vibrant African-American community existing in the area until the late 1950's. Tallahassee-Leon County Planning staff developed the design concept for the Smokey Hollow Commemoration site within Cascade Park, which will include "spirit houses" to symbolize the structures that once stood in the area, a fountain, and a grove of trees similar to those commonly found in area yards.
 - » Construction of a mixed-use trail and stormwater improvements along Franklin Boulevard are anticipated to be complete in January 2013.
 - » Finalized plans for the Cascade Connector Bridge over South Monroe. Construction is anticipated to begin summer 2013.
- » Began construction on Coal Chute Pond for stormwater improvements within the Gaines Street and FAMU Way corridors.
- BP2000 is committed to the proper management of the community's financial resources and routinely applies for grants in order to supplement funding for its projects. In FY 2012, BP2000 received the following grants:
 - » \$22.9 million from the Florida Department of Transportation to extend the widening of Capital Circle SW to south of SR 20.
 - » \$1.7 million from the Florida Department of Economic Opportunity for construction of a concrete box culvert for stormwater improvements between South Monroe and South Adams Streets in downtown Tallahassee.
- Completed construction on Capital Circle Southeast from Woodville Highway to east of Crawfordville Road.
- Finalized plans and acquired the right-of-way for the widening of Capital Circle NW/SW from US 90 to near Orange Avenue. Construction is scheduled to begin late 2012.



Smokey Hollow Commemoration Site Rendering



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Goal Statement

To provide accurate information, creative and effective planning recommendations, and expertise in the areas of long-range land use, environmental, and transportation planning for the orderly growth of Leon County and the Tallahassee community.

Strategic Initiatives/Support Highlights

Quality of Life

- Constructed the Design Studio within the Tallahassee-Leon Department of PLACE (Planning, Land Management, and Community Enhancement), to enhance customer service in many ways:
 - » Helps property owners, developers and design professionals create and review development plans that meet local design guidelines.
 - » Eases the permitting process for property owners and developers by offering advice and review services intended to save the developers' time by ensuring development plans are consistent with local guidelines prior to project design completion.
- Developing the bicycle route network for Leon County, the first step in achieving an interconnected and formally marked bicycle network. Public input will be critical in helping to expand and refine the network. The proposed routes will be presented to the public for feedback at community meetings this fall.

Contact Us

(850) 891-6400
www.talgov.com/planning

PLANNING TODAY FOR TOMORROW'S COMMUNITY

- Took the lead role in sense of place projects, such as the redevelopment of Huntington Oaks Plaza and Gaines St.
- As part of the implementation of the Greenways Master Plan, Leon County purchased property which will link the Alford Greenway to the Goose Creek Preservation Area. The purchase price was \$100,000, of which only \$10,000 was cash. \$90,000 was donated by the seller, which included Observation Pointe Homeowner Association and the subdivision's developer.
- Created the Urban Design Studio, through internal restructuring, to meet the demand for this work.
- Enhanced Midtown to further develop a sense of place, in cooperation with City and County Public Works Departments, including gas lighting along 7th Ave., the 5th Ave. Plaza, and Gadsden St. streetscape and pedestrian safety enhancements.
- The Tallahassee-Leon County Comprehensive Plan embodies a community vision for guiding growth in Leon County, and helps manage growth to ensure the quality of life desired by Tallahassee-Leon County residents. The Plan is assessed and amended annually to address changes in local conditions or State policy. Plan amendments that were adopted included:
 - » Instituted a new Mobility Element, which updated the policies to address land use coordination and streets which cater to all users regardless of age, ability, or travel mode.



Did You Know

Tallahassee-Leon County Planning Department staff developed the design concept for the Smokey Hollow Commemoration site within Cascade Park. The commemoration site will include "spirit houses" to symbolize the structures that once stood in the area.

- » Redefined the Urban Fringe areas on the outskirts of the City, which increased the predictability of the type of development that occurs in the Urban Fringe area. This policy action continues to focus future development within the Urban Service Area to increase urban services efficiencies and protect the rural character of areas further from the City center.
- » Map amendments that increased development potential on a total of 8.75 acres in the City, designated 161 acres of open space within the County, and designation of a new high intensity activity center on 172 acres at the corner of I-10 and Highway 90.



Franklin Boulevard Construction





ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Mission and Goal Statements

Office of Resource Stewardship: To provide leadership and coordination of services through the Office of Sustainability, the Division of Solid Waste Management, and the Cooperative Extension Program, in order to identify opportunities for synergy and added efficiencies between each work group to effectively promote stewardship of the community's natural, societal, and economic resources.

Sustainability: To initiate and maintain a commitment to sustainable practices through innovative leadership and cooperative partnerships within Leon County operations and our community.

Strategic Initiatives/Support Highlights

Environment

- Worked with citizens and community organizations to develop and adopt a community garden policy, establishing a program for gardens on County-owned property and "stakeholder" gardens on private property. These gardens will be a resource for citizens to grow fresh wholesome produce while contributing to neighborhood vitality and community engagement.
- The Board adopted a green fleet policy, establishing a staff committee to oversee future vehicle purchases, driver education and no-idling practices. Compressed Natural Gas was introduced to the County's fleet, with one new vehicle and two retrofits. The green fleet initiative will contribute to a clean environment while also conserving natural and financial resources.

Contact Us

(850) 606-5300
www.leoncountyfl.gov/sustainability

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

GROWING GREEN TOGETHER

- Leon County's Cooperative Extension building was transformed into a state-of-the-art Sustainable Demonstration Center, which includes a net-zero facility, meaning the site will produce renewable energy at a rate equal to or greater than the building's total annual energy consumption. The facility features a large solar power array and geothermal air system along with a 40,000-gallon rainwater cistern. This site provides a hands-on learning opportunity for area residents and businesses while also demonstrating Leon County's commitment to "green" building. This transformation led to Sustainable Florida's recognition of Leon County as a finalist for the 2012 Best Practices Award.
- Through the receipt of grant funds, energy retrofits within County buildings totaling more than \$2 million, resulted in an energy saving average payback of less than ten years and a utility savings of more than \$200,000 annually. This is a portion of the \$600,000 the County is saving annually as a result of Energy Savings Contracts implemented from 2005-2011, which have proved to have saved \$2.95 million through the last five-year audit.



Solar Panels at Net-Zero Facility

- Leon County partnered in the support of the Miccosukee Community Garden, which provides fresh vegetables for the 30 schoolchildren, who participate in the garden through the Boys and Girls Club of Miccosukee, and their families. The "Red Clay Vegetable Garden Project" also provides a format for teaching math and science skills associated with planting, production and harvesting; nutrition skills; and entrepreneurial skills by selling excess vegetables produced, with the proceeds being used for activities of the participants.
- In partnership with Sustainable Tallahassee, Leon County invested in the Community Carbon Fund (CCF). The purpose of CCF is to invest in carbon reduction projects that decrease the community's carbon footprint through activities such as energy efficiency retrofits, renewable energy, and carbon sequestration with tree plantings.
- In an effort to raise awareness of the importance of recycling to the community, Leon County hosted an exhibit on Earth Day at the Chain of Parks.



Fort Braden Community Garden



- Leon County continues to actively develop informal sustainability education opportunities (known as “Eco-Teams”) for groups of interested citizens, in partnership with community partners, including Sustainable Tallahassee, the City of Tallahassee, and the Council of Neighborhood Associations. The program provides citizens access to basic information about conserving resources and improving household financial sustainability, as well as a chance to form a supportive peer network for individual and combined efforts, and is conducted in neighborhoods, workplaces, places of worship, or other locations in the community.
- As an active participant in the Capital Area Sustainability Council (CASC), Leon County, along with several area partners, formed a partnership with the Tallahassee Democrat to provide a bi-weekly column entitled “Greening Our Community”.
- In an effort to reduce waste and promote wellness, approximately 800 reusable water containers have been distributed to County employees.



Did You Know

Leon County’s net-zero facility hosts 253 solar photovoltaic cells on a ground-mounted structure, which also doubles as shaded parking. The solar array supplies approximately 40% of the energy needed to power the 13,000-square-foot building.



Compressed Natural Gas Vehicle



Fort Braden Community Garden

Demonstrating Highest Standards of Public Service

Finalist for the Sustainable Florida Best Practice Award – For transforming the Leon County Cooperative Extension building and grounds into a state-of-the-art Sustainable Demonstration Center, where cutting-edge energy and water technologies are being combined with creative educational outreach efforts to inform and inspire the community at large in pursuit of sustainability.





OFFICE OF RESOURCE STEWARDSHIP: SOLID WASTE MANAGEMENT

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Goal Statements

The Solid Waste Management Division provides an integrated solid waste management system dedicated to excellent customer service and responsible fiscal and environmental stewardship.

Strategic Initiatives/Ongoing Support

Environment

- Conducted a workshop regarding the solid waste program, including strategies for pursuing the 75% recycling goal and implementing recommendations for waste disposal options that are sustainable over the long term.
- Continued providing hazardous waste collection. The Hazardous Waste Center recycled 74% of all latex paint received, offered citizens an opportunity to obtain high-quality paint for free, and supported the City's Cash for Trash events by offering free hazardous material collections.

Contact Us

(850) 606-1800
www.leoncountyfl.gov/solidwaste

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

CUSTOMER SERVICE, ENVIRONMENTAL STEWARDSHIP & INNOVATION

- Leon County continues to seek innovative ways to increase recycling.
 - » Hosted an America Recycles Day celebration, which served as a community open house. Activities, such as facility tours, free document shredding, recycling crafts, sustainable displays and exhibits, and live music drew approximately 300 attendees. Additionally, in a partnership with Sustainable Tallahassee, the "Trash Dash" was held. Runners participated in the unique 5k and the 1-mile fun run, which brought participants jogging all the way through the landfill.
 - » Partnered with Veolia, Marpan Recycling, City of Tallahassee, Tallahassee Community College, and Leon County Schools in a community waste collection event. Six satellite drop-off locations targeted items such as recyclable materials, hazardous waste, electronic waste, and styrofoam.
 - » Continued to support the Sharing Tree, a community resource for reuse and recycling of office and art supplies that would otherwise be destined for the landfill.
 - » Provided residents with an alternative recycling method for plastic bags through a pilot program which collected over 5,500 pounds of bags. Being such a success, the program is now permanent.
 - » Expanded its recycling program to all active athletic park facilities, community centers and most campground and boat ramp locations, resulting in a nearly 1:1 ratio of garbage cans to recycling containers.



Did You Know

At no cost, Leon County will loan recycling containers for your special event, and free mulch is available six days a week at the Solid Waste Management Facility.

- Leon County's Hazardous Waste Center continued to be a one-stop location for hazardous waste and electronics disposal, and continued to promote the reuse and recycling of these products.
 - » Processed 401 tons of potentially hazardous material from 8,662 residents, of which 217 tons (54%) was recycled or reused.
 - » The Swap Shop continued to promote the reuse of household products, and continues to be a popular feature of the Household Hazardous Waste Program. Usable household products the program receives, such as paint, pool chemicals, and polishes, are available to the public at no charge.





ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Goal Statement

To provide researched-based educational programs and information on horticulture, agriculture, natural resources, forestry, family and consumer sciences, and 4-H youth development, empowering citizens of Leon County to make decisions and behavior changes that contribute to an improved quality of life and a more sustainable community.

Strategic Initiatives/Support Highlights

Environment

- Leon County's Cooperative Extension Division trained and certified over 1,200 commercial landscape maintenance professionals. Participants received certification and/or continuing educational units ensuring compliance with pesticide application laws and other regulations safeguarding our environment.
- In-depth nutrition education classes were completed by 1,041 low-income adults with children, 432 senior citizens and 171 youth. As a result, 94% of adults made at least one positive change in their food consumption habits and 75% of youth increased their nutrition knowledge.
- Engaged more than 7,100 youth in 4-H programs and activities. Youth enhanced their decision making, leadership, and communication skills. Over 180 youth increased their skills and knowledge in environmental stewardship by participating in 4-H day and overnight camping experiences.

Contact Us

(850) 606-5200
www.leoncountyfl.gov/coopext

CULTIVATING SOLUTIONS FOR YOUR LIFE

- Many people enjoy growing their own fruits and vegetables, while others garden out of necessity. Nearly 20% of people in Leon County are food insecure.
 - » The division reached 1,075 people through its low-impact sustainable gardening educational programs. Through the work of faculty, staff and Master Gardener volunteers, the demonstration garden and community gardens produced donations of over 1,000 pounds of food and more than 100 vegetable seedlings to Second Harvest food bank for distribution to low-income individuals and families. Additionally, faculty partnered with 25 Leon County schools in garden projects.
 - » Master Gardener, Master Wildlife Conservationist, Family & Consumer Sciences, and 4-H youth and adult volunteers contributed 22,880 hours of volunteer service to Cooperative Extension programs. This is the equivalent of 11 full-time employees.
- » More than 600 residents attended the demonstration gardens at the Extension Spring Open House, conducted by 70 Master Gardener volunteers and staff. The gardens demonstrate the Florida Friendly Landscapes principles.
- Cooperative Extension partnered with 49 Leon County schools in the 4-H Tropicana Public Speaking Contest; 6,691 youth gained skills in preparing, writing, and presenting a speech.
- Over 500 community citizens learned about sustainable practices, including watershed management, wildlife management, and energy conservation through Cooperative Extension educational workshops and in-depth courses.
- Produced in cooperation with WFSU, Cooperative Extension promoted Florida-friendly landscaping practices and community gardens in 11 television and 23 radio shows. In addition, Extension faculty and volunteers published 56 garden columns, 24 nutrition columns, 18 magazine articles and eight electronic newsletters.
- Leon County Cooperative Extension is a partnership between Leon County, the University of Florida, and the United States Department of Agriculture, which share in its planning, financing, and operation.



Annual Demonstration Garden Open House



Did You Know

Cooperative Extension features a Sustainable Demonstration Center. Citizens can see how rainwater cisterns, a geothermal system, and a solar photovoltaic system work to power the Extension office, and get inspired to implement sustainable technologies and practices in their own lives.



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Mission and Goal Statements

HSCP: To build a stronger, healthier community by providing a safety net of resources, services, and solutions for citizens in need, in partnership with our community.

Human Services: To serve as a safety net to enhance the quality of life for residents by providing resources, access to social services, and short-term financial assistance.

Primary Healthcare: To improve the health of citizens by providing quality and cost-effective health services through collaborative community partnerships.

Strategic Initiatives/Support Highlights

Quality of Life

- Continued to support, fund and administer the Community Human Services Partnership (CHSP), in partnership with the City and United Way, effectively distributing human services program funding throughout the community.
- Leon County provided 87 families - a total of 187 eligible residents - with emergency assistance for basic necessities, such as rent, utilities, food and medication, in an effort to prevent homelessness, malnutrition and disease, as part of its Direct Emergency Assistance Program.
- As mandated by State law, Leon County paid more than \$2 million as a Medicaid Match for Medicaid patients' hospital stays and nursing home residents.

Contact Us

(850) 606-1900
www.leoncountyfl.gov/hscp

PRESERVING & IMPROVING THE HEALTH AND WELFARE OF CITIZENS

- Provided funding to community healthcare partners (collectively "CareNet") as part of a Countywide effort to offer critical health services to uninsured and indigent residents:
 - » Leon County's investment in health services has helped realize a return of \$5.35 for every \$1 of County tax revenue contributed to CareNet.
 - » Leon County contributed \$1.5 million to help fund the more than 18,000 visits for primary care and mental health services for uninsured and indigent residents at Neighborhood Health Services, Bond Community Health Center, and Apalachee Center.
 - » Leon County's contribution of \$130,043 to Capital Medical Society Foundation's WeCare Network for care coordination helped nearly 600 residents, who would not otherwise be able to afford services, receive specialty medical and dental care valued at over \$3 million.
- Leon County, in partnership with the City, the United Way, and more than 100 volunteers on Citizen Review Teams, contributed more than 2,700 hours of their time to review 121 programs that applied for CHSP funding; conducted 86 agency site visits; and recommended funding allocations in excess of \$5 million, including \$825,000 contributed by Leon County.
- Leon County builds local and national partnerships to provide eligible residents critical and life-saving prescription drugs at reduced costs:
 - » Uninsured residents with limited income have received over 61,000 prescription medications, valued at more than \$6 million, through the CareNet partnership with FAMU Pharmacy, Bond Community Health Center and Neighborhood Health Services.
 - » Leon County residents used Leon County's Free Prescription Discount Card, made possible through the County's partnership with the National Association of Counties (NACo), to fill more than 7,000 prescription medications not covered by insurance.
- Leon County paid more than \$2 million in FY12 to comply with State-mandated payments for Medicaid patients and nursing home residents.
- Leon County granted over \$600,000 to Apalachee Center for mandated mental health and substance abuse services for more than 1,500 residents, in accordance with the Baker and Marchman Acts.



Year of the Healthy Infant II Community Forum



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Goal Statement

To assist veterans and their dependents in securing all entitled benefits earned through honorable military service, and to advocate for veterans' interests in the community.

Strategic Initiatives/Support Highlights

Economy

- Honored the post-9/11 service of our military and veterans by hosting a community downtown block party in partnership with VET Inc., and launched a website promoting the "30 Days of Thank You" campaign to encourage citizens to express their gratitude for the service, dedication, and sacrifice of our hometown heroes.
- Opened the Leon County Veterans Resource Center, located at 918 Railroad Avenue, which is devoted to connecting veterans with employment opportunities, education benefits, counseling and on-site job training in partnership with WORKFORCE plus. This collaborative effort expands Leon County's ability to serve veterans by providing access to many resources in one location.
- Provided funds to assist veterans with emergency support, such as utility and rental assistance, through Leon County's Direct Emergency Assistance program. Leon County understands the needs of our veterans and supports efforts to give back to those that have served our country.

Contact Us

(850) 606-1940
www.leoncountyfl.gov/vets

VETERANS HELPING VETERANS

- Leon County understands that behind every veteran's benefits claim is a veteran in need. In FY12, the Leon County Veteran Services Division:
 - » Assisted more than 2,000 veterans and dependents in person, and over 16,600 by phone or mail.
 - » Facilitated claim actions that resulted in Leon County veterans receiving more than \$9.2 million in new awards.
 - » Assisted over 30 unemployed veterans since May 15th to receive monies for retraining through the newly established Veterans Retraining Assistance Program (VRAP) resulting in over \$500,000 in revenue being brought into the County.
- The Board of County Commissioners has continued to support and fund the Leon County Active Duty Grant Program to offset financial obligations for active duty service members and their families. For FY12, the County distributed more than \$21,000 to veterans and their families through this program.
- The Veteran Services Division continues to build strong relationships with local community and veteran service organizations to allow the County every opportunity to assist its veterans. These relationships allow the division to provide a vast pool of resources which enables veterans to have confidence that their needs will not go unmet.



Veterans Resource Center Grand Opening



Leon County Veterans



Did You Know

Leon County is home to approximately 17,985 veterans.



OFFICE OF HUMAN SERVICES & COMMUNITY PARTNERSHIPS: VOLUNTEER SERVICES

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Goal Statement

To empower citizens to answer local needs through volunteerism and community engagement.

Strategic Initiatives/Support Highlights

Governance

- Leon County government encourages residents to become partners in public service by serving as volunteers and interns, recognizing they are essential to the community's success.
- VolunteerLEON Matchmaking connects volunteers with opportunities to serve, and provides community organizations a successful way to distribute word of their volunteer needs and special events.
- Leon County's Volunteer Connection Portal eliminates the guesswork about how citizens can connect with opportunities to serve. More than 200 organizations have listed their volunteer opportunities with Leon County, which also provides a volunteer management system to track volunteer hours.
- VolunteerLEON provides internal staff training for successful volunteer and internship programs, and training pays off. For example, Leon County Public Library System's volunteer retention rate is 85%, which speaks favorably to the fact the volunteers are well managed and feel valued. Nationally, the number one reason volunteers quit is that they were poorly managed and felt their time was wasted.

Contact Us

(850) 606-1970
www.volunteerleon.org

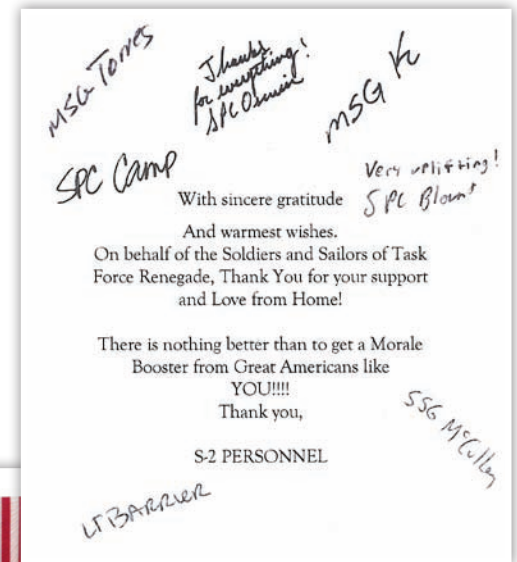
PEOPLE FOCUSED. PERFORMANCE DRIVEN.

RESPONSIVE VOLUNTEERISM & COMMUNITY ENGAGEMENT

- Through the Division of Volunteer Services, commonly referred to as VolunteerLEON, Leon County leverages the vast talents and resources of our community's residents for the benefit of a diverse group of organizations and individuals:
 - » More than 4,000 citizens volunteered in Leon County government through internships and volunteer service in County programs and special events, contributing over 100,000 hours of time, talent and skills.
 - » 921 volunteers served in their neighborhoods and throughout Leon County in service projects coordinated by VolunteerLEON, including building a ramp for a disabled veteran, creating a neighborhood composting program, and doing neighborhood cleanups.
 - » VolunteerLEON is listed as a "model" government-based volunteer program in the National Association of Counties 2012 Volunteer Toolbox Edition.
- VolunteerLEON and the American Red Cross support the activities of Community Organizations Active in Disaster (COAD), an association of humanitarian organizations that participate in all phases of a disaster situation.
- VolunteerLEON conducted presentations for "Senior Days", at all Senior Centers in Leon County, on how to create emergency preparedness "disaster buckets." Seniors were also provided

information on Leon County Emergency Management's Special Needs Program for seniors who may need assistance in the event of an evacuation order.

- As part of 9/11's National Day of Service and Remembrance, VolunteerLEON and the community came together to remember, through positive action, the 9/11 victims, survivors, and those who rose up in service in response to those attacks. 270 community volunteers joined in support of our local 160th Military Police Battalion and prepared over 140 military care packages.



Did You Know

Volunteering can improve your health. New research from the Mayo Clinic shows that people who volunteer have lower rates of heart disease and live longer.



Thank You letter from 160th MP Battalion



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Goal Statement

To promote safe, sanitary and affordable housing through homeowner education, counseling, and home rehabilitation in the unincorporated areas of Leon County.

Strategic Initiatives/Support Highlights

Economy

- As an approved Advisor Agency for the federally-funded, Florida Hardest Hit Foreclosure Prevention Program, Leon County government secured financial relief for 33 eligible residents, which gave them time to find new or sufficient employment, avoid foreclosure, and stay in their homes. Leon County homeowners who are unemployed, underemployed, or have reduced income, may be eligible for assistance through the Unemployment Mortgage Assistance Program or the Mortgage Loan Reinstatement Payment Program.
- Leon County entered into an agreement with the Escambia County Housing Finance Authority to provide Leon County's eligible, first-time homebuyers with a low interest rate on a 30-year fixed rate mortgage and up to a 4% cash grant, not exceeding \$6,000, to assist with downpayment and closing costs.
- Leon County rehabilitated 63 low-income residents' homes, and replaced eight low-income residents' substandard homes that were unsafe and unable to be rehabilitated.

Contact Us

(850) 606-1900
www.leoncountyfl.gov/housing

HOUSING ASSISTANCE, COUNSELING & SOLUTIONS

- The primary focus of the Housing Services Division is to ensure that extremely low, very low, low, and moderate income level residents of Leon County are provided with safe and sanitary housing, and to preserve the supply of affordable housing in the County. The division accomplishes these goals through programs that include: down payment assistance to first-time homebuyers, foreclosure prevention assistance, home rehabilitation, and home replacement.
- Leon County is an Advisor Agency for the federally-funded, Florida Hardest Hit Foreclosure Prevention Program. In FY12, Leon County's Housing Division interviewed 84 Leon County residents who were prospective "Hardest Hit Fund" clients facing foreclosure and losing their homes. Through this program, Leon County government secured funds for 33 eligible residents, and is finalizing eligibility and funding for additional residents. The funding residents receive provides them time to find new or sufficient employment, so they may avoid foreclosure. These efforts also help mitigate property value loss for the Leon County community.
- Leon County continuously identifies opportunities to participate in federal and state programs beneficial to the community with respect to housing.
 - » Employing a team approach by way of the Leon County Housing Finance Authority (HFA), Leon County entered into an Interlocal Agreement with the Escambia County HFA that produced funds for a first-time homebuyer program. While the primary beneficiary of this partnership will be Leon County residents who become new homeowners, the partnership will benefit businesses throughout the housing industry, including realtors, title companies, home inspection companies, and property appraisers.



Did You Know

Leon County administered \$1.8 million of housing grants in FY12.

- » Sixty-three Leon County residents received housing rehabilitation services through six different grant programs administered by Leon County's Housing Services Division, delivering on the County's goal of safe and sanitary homes, and providing work for multiple, local contractors.
- » Eight low-income residents' substandard homes were replaced this year through grant funds administered by the division. Five of those homes were mobile homes that had been damaged due to flooding by Tropical Storm Fay in 2008. The homes were demolished and replaced with new mobile home units through grant funds targeted for recovery projects related to the severe flooding that took place that year.



Home Replacement Ceremony



HUMAN RESOURCES

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Mission Statement

To provide professional, reliable and innovative programs and consultative services to attract, train and retain a high performing and diverse workforce, within a healthy and supportive work-life balanced environment, while insuring compliance with federal, state and local employment regulations.

Strategic Initiatives/Support Highlights

Governance

- Implemented a value based employee health program, which encourages employees to adopt healthy lifestyles by building incentives into the health insurance premium contribution structure, which combines sound financial management and a healthier workplace.
- Developed Customer Engagement training for all County employees' participation, which will further instill Leon County government's Core Practices, which serve as the basis of our people focused, performance driven culture. The Customer Engagement training will promote values such as transparency, accountability, accessibility, and delivering the "WOW" in customer service.
- Revised the employee performance evaluation system, the new employee orientation, and the on-boarding process to incorporate the Core Practices and the Leon LEADS concepts.
- Expanded electronic business processes to increase efficiencies, including applicant tracking, timesheets, e-learning, and employee self-service.

Contact Us

(850) 606-2400
www.leoncountyfl.gov/hr

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

ATTRACTING, TRAINING AND RETAINING A QUALITY WORKFORCE

- Leon County works tirelessly in exercising responsible stewardship of the community's resources.
 - » Expanded electronic business processes, including the development and implementation of the Electronic Time Sheet System, which automates the time entry process for staff, thereby increasing efficiencies and accuracy.
 - » Changed the plan design and increased the employee contribution rate for health insurance in Plan Year 2013, reducing costs to the County.
 - » Implemented the Banner Self-Service Module to efficiently provide employees with online access to their personnel information.
- County employees worked together and with community partners to produce bigger and better ideas, a Core Practice of Leon County government.
 - » The Human Resources Policy Review Team conducted employee focus groups to provide input into future revisions of the Personnel Policies and Procedures Manual.



Did You Know

Leon County government is the first local organization in our region to design and implement a value based employee health program.

- » The Human Resources Division served on the Consolidated Dispatch Agency Staffing Review Team, performing compensation and benefits reviews, and making recommendations for merging dispatch positions from Leon County Emergency Medical Services, City of Tallahassee, and the Leon County Sheriff's Office. Consolidated dispatch will provide a single point of contact for 9-1-1 answering and dispatch services.
- » The Wellness Works! Team supported several community partnerships such as the Working Well Organization and 95210: Health by the Numbers Committee, in an effort to encourage life-long healthy habits throughout Leon County.
- Encouraged employees to engage in healthy behaviors, which promotes a healthier workplace and reduces costs.
 - » The Wellness Team held the 2012 Annual Wellness Fair in partnership with over 50 participating community and business vendors.
 - » The Human Resources Division held monthly Lunch-n-Learns for employees with professional guest speakers from the Health and Wellness Industry.
- Conducted focus group meetings and surveys with community partners, business partners, and employees regarding process improvements for Human Resources' programs and services, thereby engaging citizens as stakeholders in Leon County's success.

Demonstrating Highest Standards of Public Service



The Wellness Works! Team was nationally recognized by Wellness Council of America

(WELCOA) for quality and excellence in promoting an effective workplace Wellness Program, and recognizes Leon County government as one of America's Healthiest places to work.



Mission Statement

To provide reliable and effective technology and telecommunications solutions and services to County agencies to enable them to fulfill their missions in serving the citizens of Leon County.

Strategic Initiatives/Support Highlights

Governance

- Provide technology and telecommunications products, services and support necessary for sound management, accessibility, and delivery of effective, efficient services, including the County's financial and Human Resources database system, and work order management systems, which interface with other County divisions and community partners.
- Participate in a justice community team to design and implement the Court's e-filing solution.
- Provide for information systems disaster recovery and business continuity. Support the Leon County Emergency Information Portal. Design and implement the technology plan for the Public Safety Complex.
- Develop, deploy and support Leon County's website, including online services such as *Citizens Connect* and *Your Checkbook*, and the *Citizens Connect* Mobile App.
- Provide televised/online Board meetings in partnership with Comcast.
- Provide the infrastructure and data content of the Tallahassee-Leon County GIS program.

Contact Us

(850) 606-5500
www.leoncountyfl.gov/mis

MAINTAINING EFFICIENT & COST-EFFECTIVE INFORMATION TECHNOLOGY

- Leon County expanded its mobile technology and online services to maintain peak efficiency and accessibility:
 - » Developed and deployed the Citizens Connect Mobile App, which provides citizens access to County government through smart phones and mobile devices.
 - » Expanded mobile applications for Emergency Medical Services, Public Works, and Building Inspection staff in the field, which increased efficiencies and responsiveness.
 - » Implemented online payments for library patrons to pay their fines and fees.
- Exercised responsible stewardship of the community's resources, a Core Practice of Leon County:
 - » Renegotiated contracts with communications providers for internet and data connectivity services, saving \$174,000 annually.
 - » Implemented a new Internet filtering solution that has nearly eliminated virus issues and will save \$20,000 annually.
 - » Provided ongoing support of technology for nearly 2,000 customers and nearly 6,000 devices in 63 buildings.



Did You Know

The *Citizens Connect* web and mobile interfaces generated over 1,000 requests for service or inquiry. Nearly 500 mobile downloads have occurred since its release July 30th.

- MIS/GIS employs a team approach to provide the best service, another Core Practice of Leon County government:
 - » Continued support of the following systems for, and with, the Courts, Sheriff and law enforcement: Justice Information, Jail Management, Warrants, and the North Florida Pawn Network.
 - » Worked on construction teams to provide data connectivity, internet services, phone, and computing environments for the new Voter Operations Center, Veterans Resource Center, and branch libraries at Eastside, Woodville, and Lake Jackson.
 - » Leading the team for the Public Safety Complex (PSC) Technology Subcommittee, and managing implementation of the wiring, telephone, and audio/visual needs for the PSC.
 - » Planning and designing a computer server environment refresh for optimum disaster recovery and business continuity for the PSC and the Jail.
 - » Supported the deployment of new Supervisor of Elections' websites.
 - » Began deployment of electronic timesheets, in collaboration with Human Resources and Finance.

Demonstrating Highest Standards of Public Service

Sunny Award: Leon County received a national honor for its website transparency and open government. Leon County's website was one of only 214 throughout the nation to receive the award out of more than 6,000 government websites analyzed.





STRATEGIC INITIATIVES: COMMUNITY & MEDIA RELATIONS

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Mission Statement

To proactively facilitate the accurate, effective, timely, and consistent flow of public information to internal and external parties of interest, provide community outreach, and serve as the County's liaison with its media partners.

Strategic Initiatives/Support Highlights

Governance

- Held the first Virtual Town Hall meeting. Residents submitted their questions during, or in advance of, the meeting via the County's website.
- Promoted the services and accessibility of Leon County government through the County's website, social media tools, mobile applications, news releases, public notices, legal advertisements, the monthly County Link in the Tallahassee Democrat, and meeting broadcasts on Comcast Channel 16.
- Continued public education and community outreach for the newly launched Citizen Engagement Series and the Leon County Sales Tax Committee.
- Assisted in the creation of identity development and marketing of Operation Thank You, a community-wide, downtown block party in honor of the post-9/11 service of our military and veterans. Helped build the County's event microsite promoting the "30 Days of Thank You's" campaign, encouraging citizens to express their gratitude for the service of our hometown heroes.

Contact Us

(850) 606-5300
www.leoncountyfl.gov/cmr

EDUCATION, INFORMATION & COMMUNITY OUTREACH

- Community and Media Relations (CMR) continued to play a critical role in the County's efforts to continuously enhance the community's ability to access Leon County government, and to promote transparency and accountability.
 - » Helped to promote the launch of the County's new Mobile App which took Citizens Connect mobile. Citizens Connect is a central feature of the County's website, which allows visitors to access online services, report or track a problem, make an inquiry, or talk to a live person.
 - » Collaborated on the development and successful execution of the marketing campaign for the newly launched Citizen Engagement Series, which fosters an informed and actively-engaged citizenry.
 - » Continued to work with County staff, including the County Attorney's Office, to accurately respond to public records requests in a timely manner.
 - » Issued approximately 250 news advisories, releases, and notices detailing County activities.
- » Facilitated approximately 55 press conferences, community meetings, and events.
- » Actively worked with media partners, including print, television, radio, and online, to provide accurate and timely information.
- » In partnership with Leon County MIS, CMR facilitated the television and online broadcast of County Commission meetings, workshops and special meetings, and assisted the public's utilization of the tools in the Board's Chambers to make their presentations.
- Continued to strive to keep the community informed. CMR delivered more than 100,000 bulletins via the County's digital media subscription service, GovDelivery, which provides resident subscribers with free, up-to-the-minute news at their fingertips.
- With the goal of disseminating timely information, CMR continued to maintain informational updates for the County's award-winning Emergency Information Portal (EIP) website, in partnership with other County offices, including Leon County Emergency Management. EIP updates include emergency alerts, health warnings, road closures, sandbag locations, cold night and emergency evacuation shelter locations and status, evacuation routes and other important information. Visit www.leoncountyfl.gov/EIP to access the Leon County Emergency Information Portal.



Did You Know
Commission meetings, live or previously recorded, can be viewed at www.LeonCountyFL.gov or Comcast Channel 16 (Tuesdays).
Agendas and minutes can also be accessed on the County's website.

OFFICE OF INTERVENTION AND DETENTION ALTERNATIVES: PROBATION, SUPERVISED PRETRIAL RELEASE & DRUG/ALCOHOL TESTING



ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

Mission Statement

To provide information to the Courts, which support judicial custody release decisions, and provide alternatives to incarceration to persons accused of crimes and offenders, which hold them accountable, improve their ability to live lawfully and productively in the community, enhance the overall administration of justice, and support community safety and well being.

Strategic Initiatives/Support Highlights

Economy

- Supervised a monthly average of approximately 1,500 County probationers and 450 defendants released while awaiting trial, consistent with court-ordered conditions, including an average of 75 clients per month with electric monitoring, which may include Global Positioning Satellite (GPS) units, to restrict a client's movement to certain areas, and Secured Random Alcohol Monitoring (SCRAM) units, to provide continuous detection of alcohol use.
- Administered approximately 17,500 alcohol tests and more than 10,500 drug tests for court-ordered County probationers and defendants released while awaiting trial.
- Contracted with a private sector vendor for 24 hours per day, seven days per week GPS monitoring. The contractor further assists clients to obtain employment, and partnered with WORKFORCE plus for skills building and employment searches.

Contact Us

(850) 606-5600
www.leoncountyfl.gov/probation

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

COURT SERVICES, CASE MANAGEMENT & COMMUNITY SERVICE

- Leon County, through the Office of Intervention and Detention Alternatives, supports community safety and assists its clients to become productive and responsible citizens.
 - » Maintained an average monthly caseload of approximately 2,000 County probationers and defendants released under court-ordered supervision while awaiting trial.
 - » Continued to provide exemplary service to the Courts by collecting and presenting detailed information, consistent with court policy, to assist judicial officers in making release and conditions of release decisions, including nearly 8,000 assessments and criminal history summaries in preparation for First Appearance judicial review and consideration for pretrial release.
 - » Supervised 4,400 offenders sentenced to the Community Service and Work Program, who provided more than 104,000 hours of service, including roadway, greenway, park and facilities maintenance, as well as general public service.



Leon County Courtroom



Did You Know

Supervised pretrial release reduces the number of days defendants are ordered to jail while awaiting trial, which reduced annual operating costs for “jail bed stays” by approximately \$11 million.

- » Administered more than 28,000 court-ordered drug and alcohol tests, and collected more than \$225,000 for testing services.
- » Reduced arrest warrants by 18% over the previous year by implementing a new, informal process to notify the courts when a defendant/offender is exhibiting certain behaviors, such as missing rehabilitative classes or appointments with counselors, which places them at risk of violating court-ordered probation or supervised pretrial release conditions. This process, developed in partnership with service providers and the Courts, holds defendants/offenders accountable.
- Public safety is a critical responsibility of County government, and Leon County continues to focus on jail population management and recidivism issues in cooperation with Leon County's Public Safety Coordinating Council, which includes membership of the State Attorney, Public Defender, Courts, Leon County Sheriff, Tallahassee Police, and Leon County's Office of Intervention and Detention Alternatives.



OFFICE OF FINANCIAL STEWARDSHIP: OFFICE OF MANAGEMENT & BUDGET

ALIGNING BOARD PRIORITIES WITH OPTIMIZED RESOURCES

PEOPLE FOCUSED. PERFORMANCE DRIVEN.

Mission Statement

To provide sound financial management, ethical procurement services and asset control to the Board of County Commissioners, County Administrator, and Board departments, offices and divisions, while minimizing long-term costs associated with accidental losses, in order to support effective decision making and ensure responsible stewardship of County resources.

Strategic Initiatives/Support Highlights

Governance

- Leon County demonstrated its commitment to responsible stewardship with the development of the FY 2012/2013 budget, where the budget was reduced by 5.3% from FY 2011/2012. Since FY 2007/2008, Leon County's budget has been reduced by \$61.6 million or 21%.
- Business Plans were developed for specific County departments, divisions and programs, as part of the FY 2012 and FY 2013 Strategic Planning Process, to communicate the continued alignment of the Board's Strategic Priorities and identified Strategic Initiatives with actions and performance measures. The Business Plans, which serve as a road map and a broad plan of action for accomplishing the Board's Strategic Priorities, can be found in the FY 2012/2013 Annual Budget document.

Contact Us

(850) 606-5100
www.leoncountyfl.gov/ofs

COMMITTED TO RESPONSIBLE PLANNING AND MANAGEMENT OF THE COMMUNITY'S FINANCIAL RESOURCES

- Engaging citizens is a Strategic Priority and Core Practice of Leon County. The second session of the new Citizen Engagement Series focused on the County's budget. For the session, the Office of Management and Budget (OMB) developed "Let's Balance!", an educational budget simulation game. Those who attended were assembled in groups of five to seven "Citizen County Commissioners" for the session. The "Citizen Commissions" balanced budgets that funded services and specific priorities using a combination of strategies (increasing revenue/expenditures, decreasing revenue/expenditures, using reserves) amid specific challenges which included unfunded State mandates and natural disasters. You may watch the video of the "Let's Balance!" exercise and Leon County's Citizen Engagement Series on the County's website and YouTube.
- In order to ensure the transparency of the budget process and to maximize citizen input, OMB conducted six budget workshops throughout the fiscal year to obtain Board direction in the development of the FY 2013 budget.
- Leon County, once again, has the lowest net budget (\$724) per countywide resident among like-size counties and has one of the lowest net budgets per county resident among the 67 counties, with only six other counties having lower amounts. Additionally, Leon County has six employees per 1,000 residents and ranks second lowest in employees per capita among all 67 counties.
- The exercise of sound financial management is a Core Practice of Leon County. To further that goal, OMB routinely conducts management reviews of County operations and organizations it funds, to ensure they are operating effectively and efficiently. During this past year, OMB completed a management review of the Council on Culture and Arts Management.



Did You Know

You can look up Leon County expenditures using the *Your Checkbook* feature on the Leon County website.

Demonstrating Highest Standards of Public Service



Leon County demonstrated fiscal responsibility, with the Fitch Rating Agency - an international firm considered one of the top three rating firms in the world - affirming the County's financial rating to AA with a stable outlook. The double A rating confirms the County's "quality" credit rating of capital revenue bonds.



OMB received the Government Finance Officers Association Distinguished Budget Presentation Award for the 22nd year in a row.

County Budget for Fiscal Year	2011/2012	2012/2013
Budget:	\$235,617,730	\$223,090,504
Countywide Millage Rate:	7.8500	8.3144
Emergency Medical Services:	0.5000	0.5000
Total Millage Rate: 8.8144	8.3500	8.8144
Budgeted Property Taxes	\$104,955,281	\$104,367,480
Total Taxable Property Value:	\$14.1 Billion	\$13.2 Billion



Goal Statements

Purchasing: To provide timely and professional procurement services to secure requested supplies, services, and commodities at a specified level of quality and at the lowest possible cost, through open and fair competition.

Risk Management: To provide our customers with courteous and professional services in the risk management area.

Strategic Initiatives/Support Highlights

Governance

- The Purchasing Division expanded the use of electronic documents, which allows vendors and other interested parties to obtain copies of solicitation documents in a more efficient and cost-effective manner, while promoting sustainability by reducing the use of paper.
- Risk Management employs the team approach to ensure that the County continues to maintain a safe working environment for its employees through the coordination of monthly Safety Committee meetings, with representation from a broad array of work areas. During these meetings, the Risk Manager and the representatives discuss potential safety improvements.

Contact Us

(850) 606-1600 (Purchasing)
(850) 606-5120 (Risk Management)
www.leoncountyfl.gov/ofs

PROCURING AND MANAGING RESOURCES AND SERVICES, AND MANAGING RISK

- Purchasing continues to provide value-added service to County staff through ongoing procurement customer service and support with policy interpretation, purchase orders, change orders, quotes, informal bids, contract preparation, and other assistance. Purchasing also provides sales and customer support to County staff through ordering, stocking, and issuance of operational consumable products valued at over \$107 million during the fiscal year through more than 2,800 requisitions.
- An essential function of the Purchasing Division is maintaining the proper control records of all tangible personal property. In order to account for all property, Purchasing conducts an annual inventory. This past year, the inventory consisted of assets valued over \$52 million.
- Leon County routinely utilizes online auction services and on-site surplus sales to dispose of obsolete equipment that is no longer used by departments, in order to maximize the County's investment. This past year, Purchasing conducted three on-site surplus sales, as well as online auctions resulting in a return of almost \$200,000.



Did You Know

To protect the safety of those the County serves, Risk Management conducted over 1,260 criminal background checks on volunteers who work with Parks and Recreation, Emergency Medical Services, Volunteer LEON, and Cooperative Extension.

- As proper stewards of the community's financial resources, Purchasing mitigates risk to the County through utilization of bonding practices for vendor bids, vendor performance, and supplier and subcontractor payment, and requires appropriate vendor insurance coverage.
- In order to ensure that Leon County continues to maintain a safe working environment for its employees, Risk Management coordinated six safety sessions and conducted annual driver license checks on all authorized drivers.
- Risk Management conducted monthly Safety Committee meetings with department/division representatives. During these meetings, the Risk Manager and the representatives discuss potential safety improvements.



Did You Know

As stewards of the community's financial resources, Leon County expanded the use of purchasing cards and the e-payables electronic payment system. The use of Purchasing Cards resulted in nearly \$50,000 in rebates to the County in FY 2012.



Forklift Operation Training



LIVING OUR “PEOPLE FOCUSED, PERFORMANCE DRIVEN” CULTURE

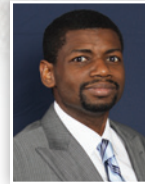
Photos presented in the order departments and divisions appear in previous pages.



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Emergency Management
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Office of Economic Development & Business Partnerships
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Office of Economic Development & Business Partnerships
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DSEM Building Review & Inspection
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Department of P.L.A.C.E. Blueprint 2000
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A CORE PRACTICE OF LEON COUNTY GOVERNMENT



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Office of Intervention &
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Office of Financial
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Risk Management
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Wellness Works: 95210 Project Kickoff

Employing Team Approach

A Core Practice of Leon County Government

Employees work together to produce bigger and better ideas to seize the opportunities and to address the problems which face our community.



CITIZEN COMMITTEES

ADJUSTMENT AND APPEALS BOARD

Responsible for determining appeals of code-related (Land Development Regulations) interpretations and granting variances to the provisions of the LDRs based on documented hardship.

AFFORDABLE HOUSING ADVISORY COMMITTEE

Reviews the established policies and procedures, ordinances, land development regulations, and adopted local government comprehensive plan and shall recommend specific actions or initiatives to encourage or facilitate affordable housing.

ARCHITECTURAL REVIEW BOARD

Reviews and makes recommendations on listing of properties of the Local Register of Historic Places and reviews changes to the exterior of properties zoned Historic Preservation, and issues Certificates of Appropriateness.

AUDIT ADVISORY COMMITTEE

Promotes, maintains, and enhances the independence and objectivity of the internal audit function by ensuring broad audit coverage, adequate consideration of audit reports, and appropriate action on recommendations.

BANNERMAN ROAD CORRIDOR STUDY CITIZENS ADVISORY COMMITTEE (AD HOC)

Participates in the Corridor Study; collects public input; and, makes final recommendations on transportation improvements to Bannerman Road.

BIG BEND HEALTH COUNCIL, INC.

Provides for local representation in planning and evaluating health needs of a 14-county regional service district.

CANOPY ROADS CITIZENS COMMITTEE

Presents or discusses policies and programs affecting the preservation and maintenance of canopy roads; provides input on the values and goals of programs affecting canopy roads, and contributes continuous feedback and makes recommendations regarding the preservation of canopy roads to the City and County Commissions.

CAPITAL REGION TRANSPORTATION PLANNING AGENCY ADVISORY COMMITTEE

Makes recommendations to the CRTPA Board regarding the needs of users of all modes of transportation, including bicycle/pedestrian and transit.

CIVIC CENTER AUTHORITY

Provides policy direction, planning, developing, operating, and maintaining comprehensive complex of civic, governmental, educational, recreational, convention, and entertainment facility.

CODE ENFORCEMENT BOARD

Conducts hearings on cases involving violations of environmental, zoning, building, and junk ordinances and enters orders to enforce County laws.

COMMISSION ON THE STATUS OF WOMEN

Considers input and promotes awareness in the matter of the status of women and girls in the community regarding discrimination, employment, education, social services, health, etc.

COMMUNITY DEVELOPMENT BLOCK GRANT CITIZEN'S TASK FORCE

Assists with CDBG program planning, implementation, assessment and oversight, as well as counsel and advise the Leon County Housing Program.

COMMUNITY HEALTH COORDINATING COMMITTEE

Provides a forum for citizen participation in healthcare planning and dialogue to address community concerns and problems regarding healthcare.

CONTRACTORS LICENSING AND EXAMINATION BOARD

Accepts and approves applications, including administers examinations for contractors licenses and issues contractors licenses.

COUNCIL ON CULTURE & ARTS

Coordinates and disseminates information regarding cultural events and opportunities.

CULTURAL PLAN REVIEW COMMITTEE

Responsible for developing an update of the current Tallahassee-Leon Cultural Plan and provide recommendations to the City of Tallahassee Commission and the Leon County Board of County Commissioners on modifications to the Plan objectives.

DEVELOPMENT SUPPORT AND ENVIRONMENTAL MANAGEMENT CITIZENS USER GROUP

Provides Board recommendations regarding proposed ordinances that impact growth management and other issues pertaining to current planning, development review, and environmental compliance.

EDUCATIONAL FACILITIES AUTHORITY

Assists institutions for higher education in construction, financing, and refinancing of projects.

ENTERPRISE DEVELOPMENT ZONE AGENCY (EDZA) BOARD OF COMMISSIONERS

Reviews, processes, and certifies applications for state enterprise zone tax incentives and provides assistance to businesses and residents within the Enterprise Development Zone.

HOUSING FINANCE AUTHORITY

Encourages investment by private enterprise and stimulates construction and rehabilitation of housing through use of public financing.

HUMAN SERVICES GRANTS REVIEW COMMITTEE

Evaluates human service funding requests during regular budget cycle and makes recommendations to the Board.

J. R. ALFORD GREENWAYS CITIZEN'S ADVISORY COMMITTEE (AD HOC)

Participates in the update and review of the Greenways' Management Plan, collects public input, and makes final recommendations regarding any modifications to the Management Plan to the Leon County Board of County Commissioners for submittal to the state.

JOINT CITY/COUNTY BICYCLE WORKING GROUP

Provide recommendations regarding proposed cycling-related projects, improvements, events, and ordinances that are considered to be of community interest and for the betterment of the Tallahassee-Leon County community.

JOINT CITY/COUNTY/SCHOOL BOARD COORDINATING COMMITTEE

Fosters the coordination of comprehensive planning and school facilities planning programs.

LEON COUNTY SALES TAX COMMITTEE (AD HOC)

Created for the purpose of collecting public input and making recommendations regarding public policy for infrastructure sales tax issues within Leon County.

LIBRARY ADVISORY BOARD

Serves as a forum for community input concerning library programs and activities and as a liaison and advocate of the library.

MINORITY/WOMEN SMALL BUSINESS ENTERPRISE (M/WSBE) COMMITTEE

Reviews M/WSBE program.

PLANNING COMMISSION/LPA/TPAC

Acts as advisory committee to City and County commissions seeking its advice and assistance in comprehensive planning and development in the Tallahassee area.

RESEARCH AND DEVELOPMENT AUTHORITY

Created for the purpose of planning and financing capital projects in the form of research and development parks to encourage local economic development.

SCIENCE ADVISORY COMMITTEE

Evaluates scientific evidence and reports findings and recommendations pertaining to environmental issues.

TALLAHASSEE SPORTS COUNCIL

Provide a fact-finding source of community input and technical resources in developing recommendations regarding a sports tourism-related matter to be considered by the Tourist Development Council

TOURIST DEVELOPMENT COUNCIL

Develops plans for tourist development; makes recommendations for operation of special projects or for uses of tax revenue; reviews expenditures of revenue from development trust fund.

WATER RESOURCES COMMITTEE

Addresses community-wide concerns such as flooding, recreational and community economic value, watershed management, and funding priorities.

WORKFORCE PLUS

Provide for enhanced coordination, cooperation, collaboration, and outcomes, by and between several entities, both public and private, which are involved at the local level in providing youth and adults with opportunities to develop and continuously upgrade their knowledge and skills in order to advance economically and socially.

For More Information

Citizen participation is important in developing Leon County's programs/policies and in providing quality services to the community. For more detailed information, or to join one of the committees, visit www.leoncountyfl.gov/committees or call Agenda Coordinator Christine Coble at (850) 606-5300.



BOARD OF COUNTY COMMISSIONERS

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Nick Maddox, At-Large Commissioner
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COUNTY ADMINISTRATOR

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www.leoncountyfl.gov

COUNTY ATTORNEY

(850) 606-2500
www.leoncountyfl.gov/lcao

ANIMAL CONTROL

(850) 606-5400
www.leoncountyfl.gov/animal

COMMUNITY & MEDIA RELATIONS

(850) 606-5300
www.leoncountyfl.gov/cmrr

COOPERATIVE EXTENSION SERVICE

(850) 606-5200
www.leoncountyfl.gov/coopext

Agriculture
(850) 606-5200

Family/Consumer Sciences
(850) 606-5200

4-H
(850) 606-5204

Horticulture/Forestry
(850) 606-5202

DEVELOPMENT SUPPORT & ENVIRONMENTAL MANAGEMENT

(850) 606-1300
www.leonpermits.org

Building Inspection
(850) 606-1300

Inspection Hot Line (IVRS)
(850) 891-1800

Code Enforcement
(850) 606-1300

Concurrency Management
(850) 606-1300

Environmental Permitting
(850) 606-1300

ECONOMIC DEVELOPMENT & BUSINESS PARTNERSHIPS

(850) 606-5300
www.leoncountyfl.gov/edbp

EMERGENCY MANAGEMENT

(850) 488-5921
www.leoncountysoc.com/emergency-management

EMERGENCY MEDICAL SERVICES

www.leoncountyfl.gov/lcems

Headquarters/Administration
(850) 606-2100

Dispatch
(850) 921-0900

FACILITIES MANAGEMENT

(850) 606-5000
www.leoncountyfl.gov/facilities

FLEET MANAGEMENT

(850) 606-2000
www.leoncountyfl.gov/fleet

HEALTH DEPARTMENT

(850) 606-8000
www.leoncountyfl.gov/lchd

HOUSING SERVICES

(850) 606-1900
www.leoncountyfl.gov/housing

HUMAN SERVICES & COMMUNITY PARTNERSHIPS

(850) 606-1900
www.leoncountyfl.gov/hscp

HUMAN RESOURCES

(850) 606-2400
www.leoncountyfl.gov/hr

Job Line
(850) 606-2403

LEGAL AID

(850) 222-3004

LEROY COLLINS LEON COUNTY PUBLIC LIBRARY SYSTEM

(850) 606-2665
www.leoncountyfl.gov/library

Main Library
200 W. Park Avenue
(850) 606-2665

Dr. B.L. Perry, Jr. Branch
2804 S. Adams Street
(850) 606-2950

Eastside Branch
1583 Pedrick Road
(850) 606-2750

Fort Braden Branch
16327 Blountstown Highway
(850) 606-2900

Lake Jackson Branch
3840 N. Monroe Street
(850) 606-2850

Northeast Branch
5513 Thomasville Road
(850) 606-2800

Continued on next page...



QUICK REFERENCE

... Continued from previous page

Woodville Branch
8000 Old Woodville Highway
(850) 606-2925

Literacy Volunteers
(850) 606-2644

MANAGEMENT INFORMATION SERVICES

(850) 606-5500
www.leoncountyfl.gov/mis

Geographic Information Services
(850) 606-5504

MINORITY, WOMEN & SMALL BUSINESS ENTERPRISE

(850) 606-1650
www.leoncountyfl.gov/mwsbe

MOSQUITO CONTROL

(850) 606-2200
www.leoncountyfl.gov/mosquito

OFFICE OF FINANCIAL STEWARDSHIP

(850) 606-5100
www.leoncountyfl.gov/ofs

PARKS & RECREATION

(850) 606-1470
www.leoncountyfl.gov/parks

PLANNING DEPARTMENT

(850) 891-6400
www.talgov.com/planning

PROBATION

(850) 606-5600
www.leoncountyfl.gov/probation

PUBLIC WORKS

(850) 606-1500
www.leoncountyfl.gov/pubworks

Operations (24-hour response)
(850) 606-1400

PURCHASING

(850) 606-1600
www.leoncountyfl.gov/purchasing

SOLID WASTE MANAGEMENT

(850) 606-1800
www.leoncountyfl.gov/solidwaste

Hazardous Waste
(850) 606-1803

Recycling Information
(850) 606-1802

Rural Waste Collection Center
(850) 606-1800

Transfer Station
(850) 606-1840

SUPERVISED PRETRIAL RELEASE

(850) 606-5700
www.leoncountyfl.gov/probation

SUSTAINABILITY

(850) 606-5300
www.growinggreen.org

TOURISM DEVELOPMENT

(850) 606-2300
www.visittallahassee.com

VETERAN SERVICES

(850) 606-1940
www.leoncountyfl.gov/vets

VOLUNTEER SERVICES

(850) 606-1970
www.volunteerleon.org

CONSTITUTIONAL OFFICES

CLERK OF COURTS

(850) 577-4000
www.clerk.leon.fl.us

SUPERVISOR OF ELECTIONS

(850) 606-8683
www.leonfl.org/elect

PROPERTY APPRAISER

(850) 488-6102
www.co.leon.fl.us/propappr

TAX COLLECTOR

(850) 488-4735
www.leontaxcollector.net

SHERIFF

(850) 922-3300
www.leoncountysos.com

OTHER COUNTY/STATE AGENCIES

PUBLIC DEFENDER

(850) 606-1000
www.leoncountyfl.gov/pd

STATE ATTORNEY, 2ND JUDICIAL CIRCUIT

(850) 606-6000
www.sao2fl.org

CIRCUIT COURT 2ND JUDICIAL

(850) 577-4300
www.2ndcircuit.leon.fl.us

BOARD OF COUNTY COMMISSIONERS





2011-2012 COUNTY EVENTS



Hurricane Season Kickoff



Paint the Town Pink Initiative



America Recycles Day



Timber Lake Flood Relief Project Celebration



EMS Child Passenger Safety Seat Checkpoint



Year of the Healthy Infant II Community Forum



Summer Youth Training Program



Woodville Branch Library One Year Anniversary

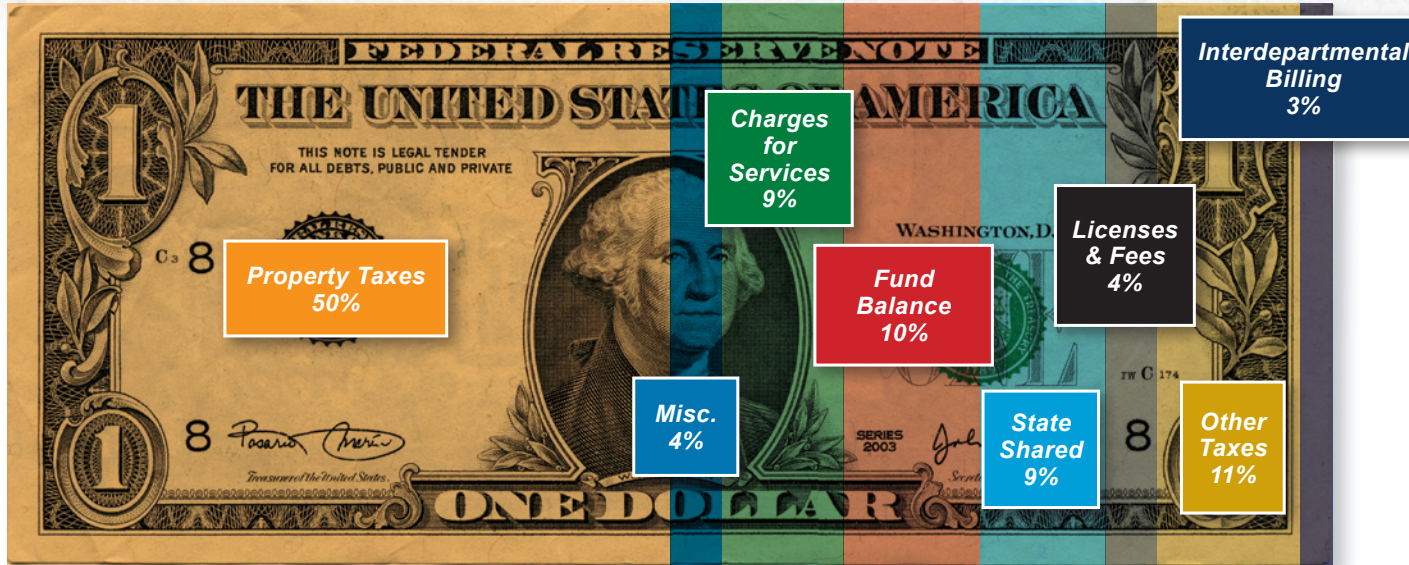


Operation Mock Youth Deployment

EXERCISING RESPONSIBLE STEWARDSHIP OF THE COMMUNITY'S RESOURCES
STRETCHING YOUR TAX DOLLARS

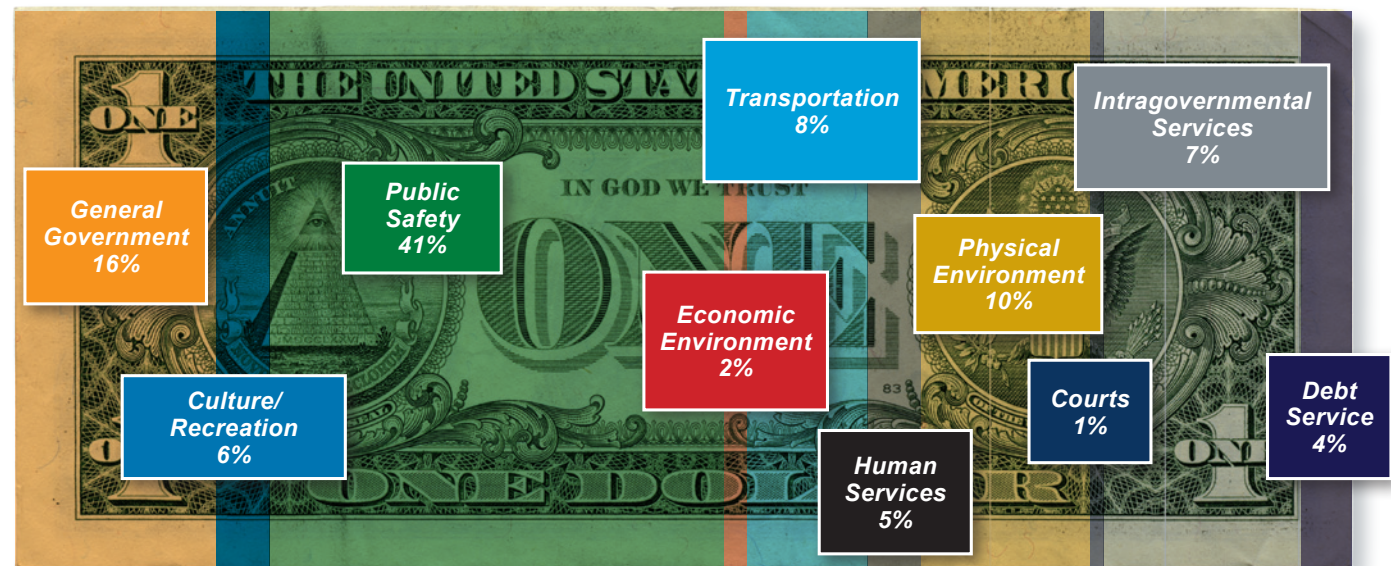


WHERE THE \$223.1M COMES FROM...



FY 2012/2013 ADOPTED BUDGET:
\$223.1 MILLION

...AND HOW THE \$223.1M IS UTILIZED



Additional budget information can be found on page 25.



2012 LEON COUNTY ANNUAL REPORT

Designed, developed and produced by
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at the Leon County website: www.LeonCountyFL.gov